

Investor Day 2023

June 15, 2023



### Disclaimer

#### **Forward-Looking Statements**

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#### **Non-GAAP Measures**

This presentation includes non-GAAP financial information such as non-GAAP operating profit, EBITDA, adjusted EBITDA, and revenue excluding License and Support. The Company's non-GAAP financial measures exclude certain items such as postretirement expense and cost-reduction activities and other expenses that the Company believes are not indicative of its ongoing operations, as they may be unusual or non-recurring. The inclusion of such items in financial measures can make the Company's profitability and liquidity results difficult to compare to prior periods or anticipated future periods and can distort the visibility of trends associated with the Company's ongoing performance. Management also believes that non-GAAP measures are useful to investors because they provide supplemental information about the Company's financial performance and liquidity, as well as greater transparency into management's view and assessment of the Company's ongoing operating performance.

The following measures are often provided and utilized by the Company's management, analysts, and investors to enhance comparability of year-over-year results. Non-GAAP operating profit excludes pretax postretirement expense and pretax charges in connection with cost-reduction activities and other expenses. EBITDA is calculated by starting with net income (loss) attributable to common shareholders and adding or subtracting the following items: net income (loss) attributable to noncontrolling interests, interest expense (net of interest income), provision for (benefit from) income taxes, depreciation and amortization. Adjusted EBITDA further excludes postretirement expense and cost-reduction activities and other expenses, non-cash share-based expense, and other (income) expense adjustments. Revenue and gross profit excluding License and Support excludes revenue and gross profit in connection with software license and support revenue within the Company's Enterprise Computing Solutions segment. The Company provides these measures to allow investors to isolate the impact of software license renewals, which tend to be lumpy, and related support services in order to evaluate the Company's business outside of these areas.

These measures should not be relied upon as substitutes for, or considered in isolation from, measures calculated in accordance with U.S. GAAP. A reconciliation of these non-GAAP financial measures to the most directly comparable financial measures calculated and reported in accordance with GAAP can be found in the appendix to this presentation except for financial guidance and other forwardlooking information since such a reconciliation is not practicable without unreasonable efforts. This information has been provided pursuant to the requirements of SEC Regulation G.



## Agenda - June 15

#### Topic

Welcome

Vision and Objectives

Strategy

Cloud, Applications & Infrastructure Solutions

Digital Workplace Solutions

Break

#### Presenter(s)

Michaela Pewarski

Vice President, Investor Relations

Peter Altabef

Chair & Chief Executive Officer

Mike Thomson

President and Chief Operating Officer

Manju Naglapur

Senior Vice President and General Manager, Cloud, Applications & Infrastructure Solutions

Joel Raper

Senior Vice President and General Manager, Digital Workplace Solutions

Alan Shen

Chief Technical Officer, Digital Workplace Solutions



## Agenda - June 15

#### Topic

**Enterprise Computing Solutions** 

Go-To-Market

Financial Overview

Q&A

#### Presenter(s)

#### Chris Arrasmith

Senior Vice President and General Manager, Enterprise Computing Solutions

#### Christine Wenzel

Senior Vice President, Global Sales

#### Lisa Madion

Senior Vice President, Global Client Management

#### Deb McCann

Chief Financial Officer

All Presenters





## Vision and Objectives

Peter Altabef
Chair & Chief Executive Officer

JUNE 15, 202



## Market backdrop

#### We operate in a large and growing market



#### **Secular Growth Tailwinds**

~30%

Infrastructureas-a-Service

~\$250B by 2025

~20%

**Next-Generation** Compute

**~\$200**B by 2025

~10%

Industry **Solutions** 

**~\$140**B by 2025



# Driving outcomes across the client's entire business

Leveraging data and analytics, generative AI, and advanced computing to drive outcomes despite rising complexity, regulation, talent gaps, and technology debt







## What we have achieved



Enhanced our solutions portfolio

Expanding our innovative Next-Gen Solutions in areas with higher growth and margins



Acquired key capabilities

Filling out our solutions portfolio & bringing extensive development capabilities



Scaled our go-to-market

With a robust ecosystem of channel and alliance partners, with limited capital investment



Transformed our brand

Repositioning Unisys as a technology innovator with our clients and industry analysts





Large market opportunity

Large market opportunity, operating within the ~\$1 Trillion IT solutions market

Innovative Next-Gen and Industry Solutions

Increasingly levered to higher growth and margin areas of the marketplace with expanding development capabilities

Highly recurring revenue

More than 80% recurring revenue in FY 2022 with a sticky, highly-profitable software License & Support solutions

Large base of high-quality clients

Large base of large enterprise and public sector clients; our top 50 have been with us for >20yrs on average

Strong financial management

Expanding Ex-L&S gross margins and \$1.7B in pension liabilities removed since Year-End 2019

## What you will hear today...

Our commitment to achieving faster growth, improving profitability, generating meaningful free cash flow, and creating shareholder value



Long-Term Targets

Revenue, margins, free cash flow



Growth Strategy

And market opportunities



Innovation in Practice

Tangible client examples



Efficiency Plan

For improving our gross margins and profitability



License & Support

Maintaining our highly profitable Free Cash Flow engine



Pension Management

Understanding our strategy and sensitivity





Strategy

Mike Thomson
President & Chief Operating Officer

JUNE 15, 2023



## Unisys today



## We drive breakthroughs

Our top 50 clients on average have been with us for more than 20 years

~230 financial institutions globally depend on Unisys every day

8 out of 10 of the world's top ranked\* airlines are Unisys clients

We are...

~16K

Associates

2K+

Engineers

~50

Partners

Supporting...

+008

Clients

50+

Countries

~11<sub>M</sub>

**End-Users** 

With...

~\$**2**B

Total Revenue 80%+

Recurring Revenue

>90%

Renewal Rate

\*Based on Skytrax World Airline Awards Top 10 Airlines of 2022 Note: Figures as of year-end 2022



## What we do

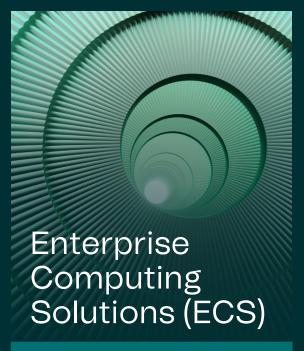
Our clients rely on us to solve many of their most complex business and technology challenges to unlock faster growth and operational efficiency

Cloud Applications & Infrastructure Solutions (CA&I)

Redefine what's possible. We design, build, deploy, and manage proven cloud, applications, and infrastructure solutions that keep our clients moving forward while staying compliant and secure



The workplace is in constant motion. We help organizations create breakthrough employee experiences across devices and platforms as the workplace changes and evolves



Technology is at the heart of opportunity. We enable organizations to embrace innovation with high-intensity computing platforms and specialized industry solutions



Rethink how work gets done. We apply domain-specific expertise to fuel productivity through intelligent solutions that revolutionize our clients' business processes



## Experienced leadership

#### With deep technology expertise



**Peter Altabef** Chair & CEO



Mike Thomson President & COO



Deb McCann CFO



**Dwayne Allen** CTO & Innovation



Katie Ebrahimi CHRO



**Teresa** Poggenpohl CMO



Claudius Sokenu GC



**Matt Marshall** CIO

#### **Business Leadership**

Corporate Leadership



Manju Naglapur Cloud, Applications & Infrastructure Solutions



**Joel Raper** Digital Workplace Solutions



**Chris Arrasmith** Enterprise Computing Solutions



**Bill Brown Business Process** Solutions



Lisa Madion Global Client Management



**Christine Wenzel** Global Sales & Partnerships





#### Cloud, Applications & Infrastructure

#### Gartner.

#### Magic Quadrant

NICHE PLAYER: Data Center Outsourcing and Hybrid Infrastructure Managed Services

#### \*SG

#### **Provider Lens**

**LEADER: Public** Cloud — Solutions and Services



#### **PEAK Matrix**

**MAJOR CONTENDER: Cloud Services** Assessment North America



#### **NEAT Assessment**

LEADER: End-to-End Cloud Infrastructure Management Services

#### **İSG**

#### Provider Lens

LEADER: Private Hybrid Cloud and Data Center Services



#### **NEAT Assessment**

LEADER: Cognitive and Self-Healing Infrastructure

#### Digital Workplace Solutions

#### **Gartner**

#### Magic Quadrant

CHALLENGER: **Outsourced Digital** Workplace Services

#### **isg**

#### **Provider Lens**

LEADER: Microsoft Ecosystem



#### **PEAK Matrix**

MAJOR CONTENDER: Digital Workplace Services North America & Europe

#### $\Lambda V \Lambda S \Lambda N T$

#### RadarView

**LEADER: Digital** Workplace Services

#### **isg**

#### Provider Lens

LEADER: Future of Work — Service and Solutions



#### **NEAT Assessment**

LEADER: Advanced Digital Workplace Services

# We get results... Operational Recognition

#### Cloud, Applications & Infrastructure



**AWS Advanced** 

**Consulting Partner** 



Google Cloud

Microsoft Gold Partner

Google Cloud Partner Advantage Program

#### Digital Workplace Solutions



Winner Best Service Desk Customer Experience -2022

Service Desk Analyst of the Year-2022



Winner Best Service & Support Culture - 2023

Winner Best Service & Support Organization - 2023

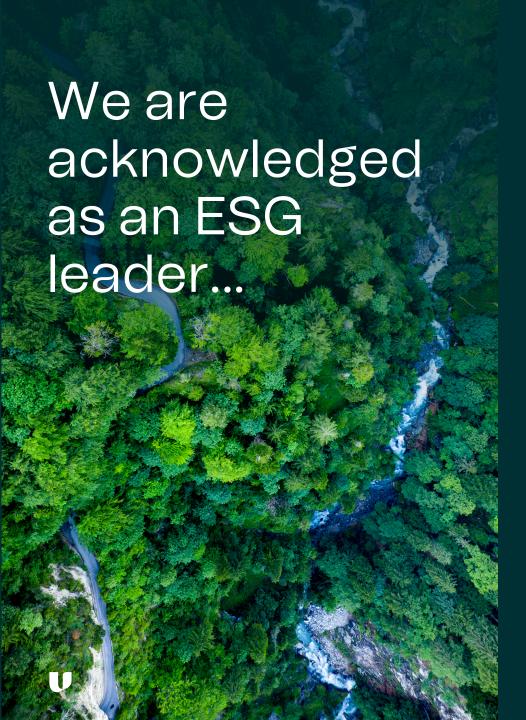
Winner Best Support Manager - 2022

Winner Best Support Analyst - 2022



**HDI Global Support** Center Certification awarded to Unisys Global Service Desk -2022

Microsoft



Goal of reducing GHG emissions by 75% met in 2022, five years ahead of schedule

New NetZero Goal of 75% Scope 1 and 2 carbon emissions reductions (from FY'20 baseline) by 2030

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**Improved** MSCI rating from BB to A

#### **ISS ESG ▷**

**Improved** ISS rating from Medium to Prime

#### ecovadis

Improved **EcoVadis ESG rating** from Silver to Gold



Disability Equality Index score of 100%

## DiversityInc

Diversity, Inc. Noteworthy Company— 3 years in a row

## The Farum of Executive

Forum of Executive Women 2021 Champion of Board Diversity

## Our strategy

"To be strategic is to concentrate on what is important, on those few objectives that can give us a comparative advantage, on what is important to us rather than others, and to plan and execute the resulting plan with determination and steadfastness."

#### Richard John Koch

British management consultant, venture capital investor, founder of LEK Consulting, and author



## Core elements of our strategy





Addressable Market Growth



Solution Development



Land and Expand



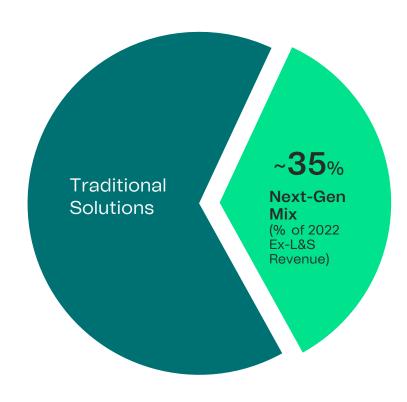
Margin Expansion



Operational Excellence



## Leading with our Next-Gen Solutions



Modern Workplace



Experience-based workplace solutions to enable centralized, secure, and proactive management of devices, communication & collaboration platforms, as well as endpoints all wrapped with data telemetry, analytics, LLM, governance and reporting

**Digital** Platforms & **Applications** (DP&A)



Strategy, design, development, migration & management capabilities for cloud applications, hybrid & multi-cloud environments, and data analytics, LLM & Al orchestration

**Specialized** Services & Next-Gen Compute (SS&C)



Specialized services and computing solutions such as applications integration, expansion & modernization in our proprietary environments, advanced computing, and proprietary SaaS-based product delivery in key sectors

Micro Market **Solutions** 



Highly specialized business process solutions for specific industries, markets, or use cases typically leveraging technology and knowledge proprietary to Unisys



## Next-Gen Solutions aligned to high-growth markets

## Overall IT Solutions Market \$1.5T 3 Year **CAGRs** 12% \$1.1T 19% ~\$600B 15% 12% 5% 2022F 2025E

#### **High-Growth Markets**

Modern Workplace **Smart Workplace** Mobility/BYOD **Unified Communications** 



Infrastructure Consulting **Application Modernization** Infrastructure as a Service



**Apps & Services Expansion Industry Solutions Next-Gen Compute** 



Records Mgmt. & Hyper Automation Digital Mortgage Processing Data Aggregation & Insights

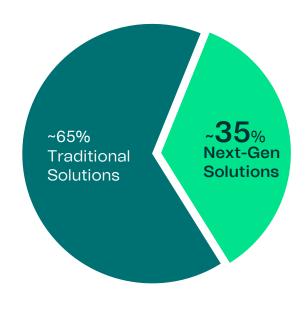


**Technology Support Services** Infrastructure Management Classical Compute **Business Process Outsourcing** 



## Where we are going

#### We have the opportunity to significantly increase our mix of Next-Gen revenue over the next three years



2022 Mix As a % of Ex-L&S revenue 10% -15%

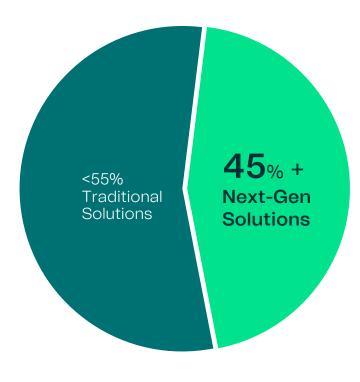
Next-Gen **Annual Growth** 



~38%

Expected 2023 Next-Gen Mix of Ex-L&S Revenue

Flat-2% Traditional Ex-L&S **Annual Growth** 



Target 2026 Mix As a % of Ex-L&S revenue

#### MARKET GROWTH

## Penetrating the mid-market

\$2B - \$5B

Target client size by revenue

~900 Potential U.S. clients

\$14B+

IT spend addressable to Unisys

#### **Buying themes**



Consolidated spend with fewer partners



Complexity and skills gap challenges



Less variability and customization required



High demand for trust, reliability and personalization



Value industry/domain expertise

#### Industries with high demand







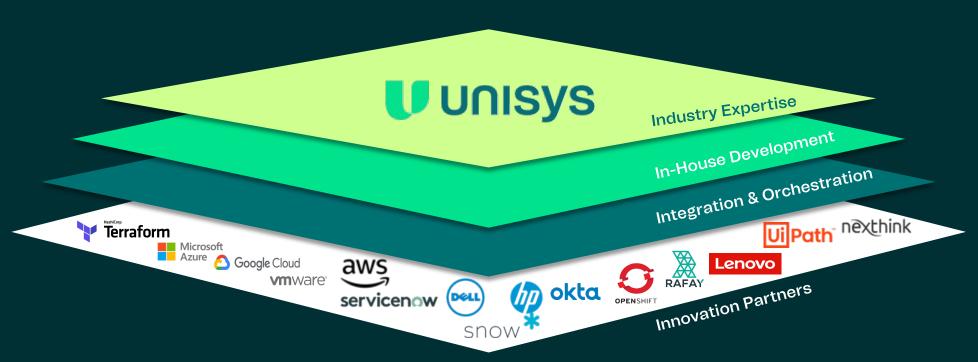






## Our variable solution development platform

A platform that balances industry expertise, targeted innovation & integration, managed and purposeful orchestration to deliver optimized value



Flexibility & variability in the technology solutions

Standardized with ability to leverage innovation

Shared R&D costs with innovation partners

Faster value realization for our clients



## Our approach to data analytics & Al

Simplifying complexity



Data Security & Governance

**Domain Specified Insights** 

**Business Outcomes** 

#### Areas of opportunity

Expanding upon **34 existing** solutions



Data Engineering



Generative Al



Quantum Computing



## Landing effectively

**Brand awareness** & marketing

Top of funnel lead generation targeting prospects aligned to our priorities

**Industry analysts** & advisors

Engaging thirdparty analysts & advisors our clients turn to for advice

**Direct sales** 

Aligned around point of spear and full ecosystem solution offerings

Partner ecosystem Leveraging our channel, alliance, and innovation partnerships



quarters of new logo qualified pipeline growth

## Awareness campaigns driving measurable success



**4X** 

More clients and prospects visiting our website<sup>1</sup>

Highest single-month web

traffic ever recorded

+39% Increase in LinkedIn followers

+10% March 2023

> YoY Increase in average time on page



\$567M

2023 marketing-influenced qualified pipeline created in

2x

Marketing driven pipeline 10 annualized versus FY 2022

\$55M

TCV in '22 from priority deal campaigns

## Quality client base

#### Serving as access points for expansion

TECHNOLOGY/ **TELECOMS/MEDIA** 

LIFE SCIENCES **AND HEALTHCARE** 

**TRAVEL AND TRANSPORTATION** 

RETAIL

MANUFACTURING/ CPG

**FINANCIAL SERVICES** 

**PUBLIC SECTOR** 



CommonSpirit





















































## Existing client growth opportunity

\$31B

Untapped addressable wallet at our existing clients for DWS and CA&I solutions alone<sup>1</sup>

44%

Of our \$1M+ clients bought solutions from multiple Unisys business units in 2022<sup>2</sup>



Building relationships with stakeholders beyond the CIO



## How we plan to expand gross margins

#### Higher value capabilities

Incorporating generative AI, hyper-automation, quantum computing

#### Aligned to future demand

Solutions in areas growing faster than the broader IT services market

#### Outcomes-based approach

Allowing us to contract on the value we are creating for our clients

#### Next-Gen Solutions

Targeting ~25% Next-Gen gross margin by 2026  $(+\sim 50 \text{bps/yr})$ 

**Targeting** 150-200 bps of annual ex-L&S gross margin

expansion

#### **Traditional** Margins

Targeting ~15% Traditional gross margin by 2026 (+100-150bps/yr)

#### Lower the cost of delivery

through increased use of automation and labor optimization

#### Strategic account management

centralized across Unisys touchpoints and improved contract enforcement

#### Improve low margin accounts

by getting them on a pathway of transformation with Unisys



## Operational excellence

Focused on reducing operating costs and achieving sustainable free cash flow generation



Real estate rationalization & renegotiation

Optimizing administrative functions

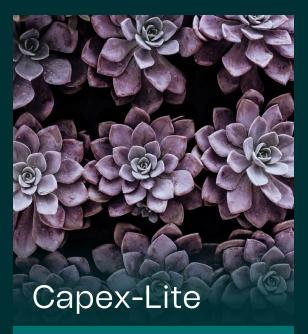
Centralize and consolidate technology spend



Tailored training & career planning

Internal talent marketplace Early career hiring & training programs

Optimizing labor model



Leverage partner ecosystem

Faster implementation timelines

Capex approximately 4-5% of revenue



Continue to remove pension liabilities

Adjusted EBITDA margins in high teens

Path to return capital to shareholders



# Cloud, Applications & Infrastructure

Delivering the "Al" in CA&I @ scale

Unisys



## Speaker and agenda

**01** Who we are

02 Global innovation and solutions portfolio

03 Enterprise Al continuum

04 Al solutions @ clients

05 Client stories



Manju Naglapur

Senior Vice President and General Manager, Cloud, Applications & Infrastructure Solutions



## Who we are



Redefine what's possible. We design, build, deploy, and manage proven cloud, applications, and infrastructure solutions that keep our clients moving forward while staying compliant and secure

Lead with business outcomes

Cloud & digital native

Secure enterprise foundation

Scale with platforms & Al

Agile & deep technical engineering

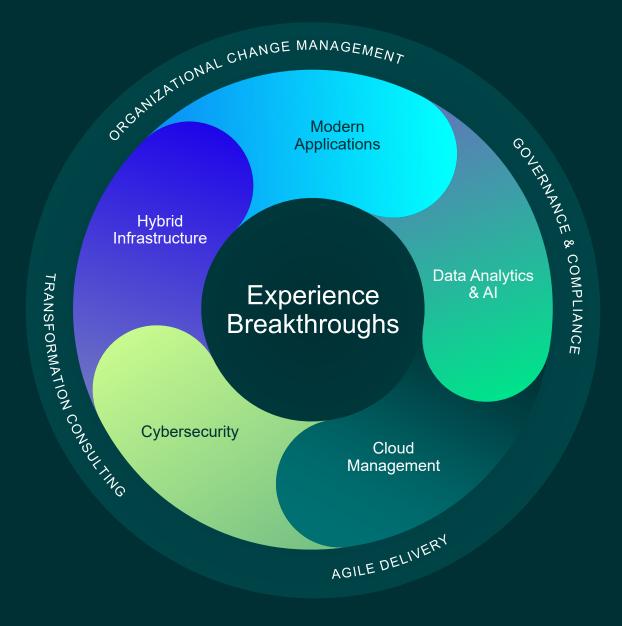


## Market opportunities

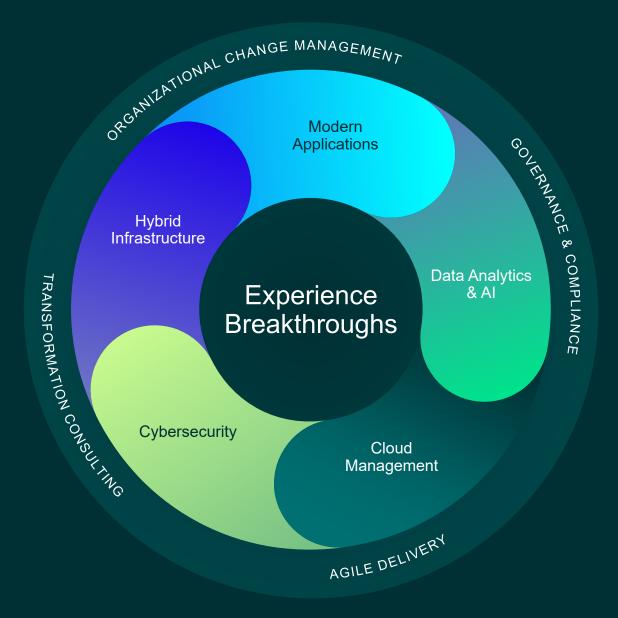
<b>1</b> Transform	Multi cloud	Security	Optimize
2 Accelerate	Digital	Automation	Future work
<b>3</b> Disrupt	Core Al	Applied Al	Generative Al



# Cloud, Applications & Infrastructure Portfolio







#### **Modern Application Solutions**

**Application Migration & Modernization Enterprise Applications** Modern User Experience Application Development & Maintenance

#### **Data Analytics & Al Solutions**

**Data Migration & Modernization** Modern Data Engineering **Data Analytics** Core Al

#### **Cloud Management Solutions**

Cloud Financial Analysis and Optimization Multi-Cloud Management Cloud Migration & Modernization

#### **Cybersecurity Solutions**

**Attack Surface Discovery** Cyber Recovery Managed Digital Identity Managed Detection & Response

#### **Hybrid Infrastructure Solutions**

Software Defined Networks **Data Center Managed Services** 



# Leading with industry

Global clients powered by Unisys innovation

#### **Financial** Institutions

Accelerate digital transformation with Cloud & Al solutions to provide game changing modern experiences.



#### **Higher Education**

Transform and enhance college experience for students and faculty on cloud at largest higher education campus system in USA

#### **Public Sector**

Digitize and drive innovation within public sector using state-of-the-art platform engineering.



#### Media

Modernize global distributed marketing & communications giant to drive productivity.



#### Hitech

Harnessing the power of Generative Al to deliver modern applications and increase financial efficiencies.



#### Life Sciences

**Enabling leading life** sciences enterprises to improve the lives of your patients.



#### **Energy**

Powering energy pipelines of the future in a responsible, reliable and cost effective manner.

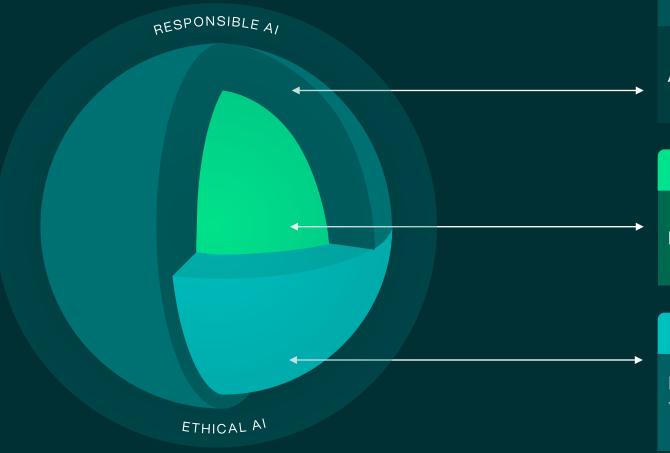




# Automated solutions built to scale



### Enterprise Al Continuum



#### **Applied Al Solutions**

Al Applied to business opportunities

#### **AI Core**

Establish, Govern & Democratize Al within the enterprise

#### Al Frameworks & Capabilities

Developer frameworks, foundational models, toolchains & capabilities to enable Applied Al solutions



# Providing Al solutions

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Generative Al	Fraud Detection	Content Intelligence	Customer Al	Continuous Al Delivery	Automation
Code assist, external marketing content	Al on knowledge graph, risk modelling	Text analytics, data quality, case management	Customer analytics, personalization, customer segmentation, competitive intelligence	Al core foundation, advanced analytics	Al ops, RPA, chatbots, contact canter, validation
Hi Tech, Financial Institutions	Financial Institutions	Travel & Transportation, Financial Institutions	Financial Institutions Retail	Financial Institutions	Retail Banking Financial Institutions

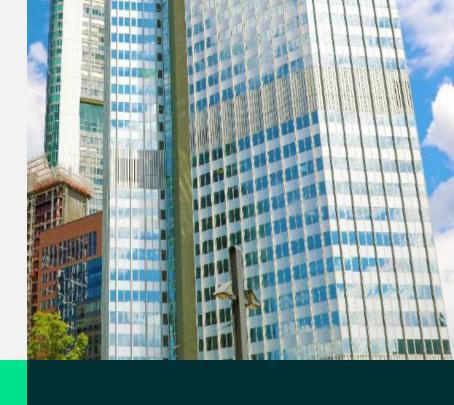


# European financial institution

Multi-cloud platform adoption



Challenge: Ability to adapt to changing regulations across Europe and fast-changing market conditions





**Solution:** Cloud first approach, OCM & governance through cloud business office



Frictionless cloud modernization & 40% upskilled labor



# US mortgage leader

Modern continuous delivery @ Scale



Challenge: Misalignment between business and technology units





Solution: No-touch, continuous delivery platform to multiple clouds



100% elimination of manual process for delivery



# Global airline hospitality group

Digital-first approach



Challenge: Legacy core ERP systems & business process flows





Solution: Modern, flexible, multi-tenant applications & application lifecycle management



95% reduction in production issues & 70% reduction in maintenance costs



# Breakthrough with Unisys

Build resilient multi-cloud foundations 01Build, migrate & manage public, private, hybrid cloud foundations

Accelerate modern digital capabilities 02 Drive business outcomes through digital first modern applications

Maximize enterprise insights with Al 03 Disrupt your competition with advanced analytics

Secure your enterprise 04 Enhance and maintain enterprise security posture



# Digital Workplace Solutions

Leading with experience





# Speakers and agenda

**01** Opportunities and overview

02 Client showcase

03 Portfolio and solutions

04 Technology and AI deep dive

05 Solution showcases



**Joel Raper** 

Senior Vice President and General Manager, Digital Workplace Solutions



**Alan Shen** 

Vice President, Digital Workplace Solutions



"The electric light did not come from the continuous improvement of candles"

# Oren Harari

Business professor at University of San Francisco and Best-Selling author of business management books



# Market opportunities

<b>1</b> Transform	Personas	Frontline worker	User onboarding
2 Accelerate	Standardized	Time to	Endpoint as a
	automation	value	service
<b>3</b> Disrupt	OpenAl	Generative Al	AI / ML
	LLM & ChatGPT	chatbots	business insights



## Digital Workplace Solutions (DWS) at-a-glance









Workplace business insights

360 degree frontline services

Next-Gen service desk **Enhanced employee** experience



# Global household appliances company

Trusted advisor for experience futures



**Challenge:** achieve 2X growth in 5 yrs





Solution: XLA 2.0, onboarding, & smart meeting room services



Higher engineering output (15% NPS increase)



# Creating the Modern Workplace

Leading with experience







#### **Seamless Collaboration**

Managed Meeting Rooms Managed M365 & Teams Frontline Worker Enablement Managed Voice

#### **Proactive Experience**

Unified Experience Management Endpoint as a Service

#### **Modern Device Management**

Unified Endpoint Management Hardware & Software Asset Management

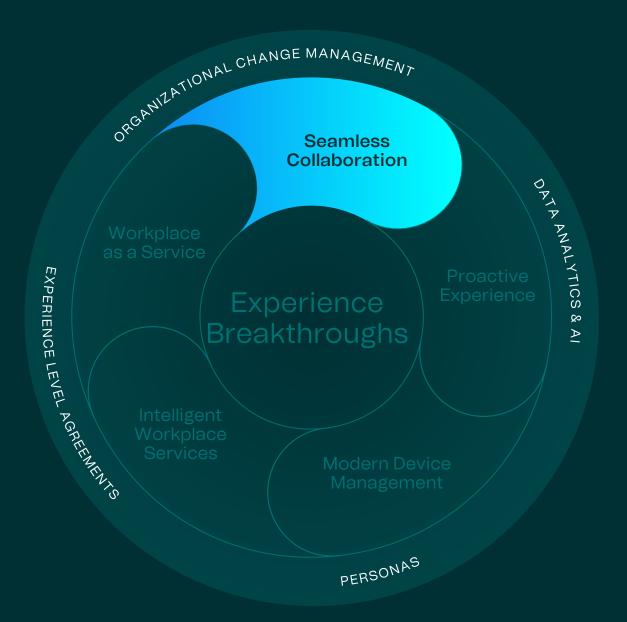
#### **Intelligent Workplace Services**

**Next-Generation Service Desk Touchless Support Services** 

#### Workplace as a Service

**Device Subscription Services** VDI (Hybrid or Cloud-Native) User On-Boarding Services

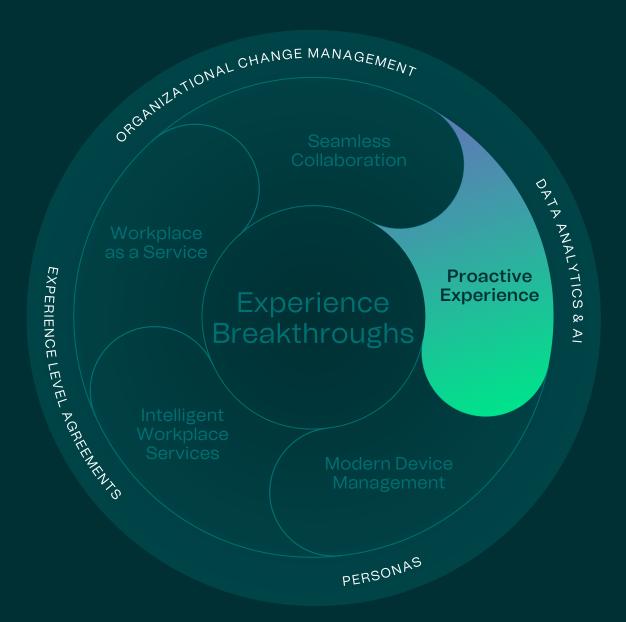




# Seamless Collaboration

Frontline worker enablement





# Proactive Experience

Endpoint as a service





# Workplace as a Service

User on-boarding services



### Better together – PowerSuite® & InteliServe™

Predictive & Innovative Instant Automation & Service **Business Insights** Enhancements Actionable service PowerSuite<sup>®</sup> **InteliServe**™ improvements Al-powered **vNext** data analysis Multi-platform Org & user & insights engine context insights automation library 3<sup>rd</sup> Party plug'n play Diverse data ingestion technology abstraction



### DWS solution maturity

#### **Transformative Consulting**

Twelve domains of expertise provide "trusted advisor" advisory services

User Experience Voice/Conferencing Contact Center

Meeting Rooms Data Governance Low Code / Automation

Collaboration Messaging Virtual Desktop Endpoint Identity & Access Management Service Management

#### PowerSuite<sup>®</sup>

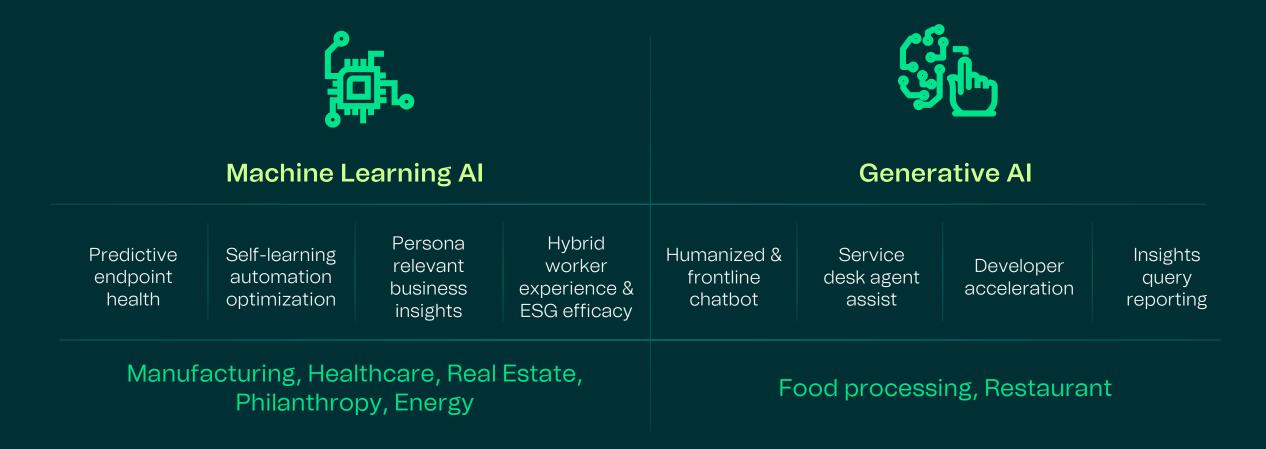
- RTO efficacy (including Commute time and Carbon impact)
- Smart PC refresh (maximizing EU experience)
- ESG impact analysis & reporting

#### InteliServe<sup>™</sup> v.Next

- User onboarding experience
- M365 service automation
- Endpoint troubleshooting & remediation
- Field service dispatch integration



### Al @ DWS: machine learning and generative





# Real Estate

Hybrid Work Modernization



Challenge: Adapt to changing office needs





Solution: Onboarding automation & smart meeting room services



1 hour onboarding & ~\$1M lost productivity recovery



# Healthcare

Frontline Worker Optimization



**Challenge:** Merge two hospital systems





**Solution:** Front line health care worker



Priceless life-saving focus without IT distractions



## Digital Workplace Solutions (DWS) at-a-glance









Workplace business insights

360 degree frontline services

Next-Gen service desk **Enhanced employee** experience



# Enterprise Computing Solutions

Unlocking innovation with Unisys IP

Unisys



# Speaker and agenda

01 Opportunities and overview

02 Client showcase

03 Portfolio and solutions

04 Quantum deep dive



**Chris Arrasmith** 

Senior Vice President and General Manager, Enterprise Computing Solutions





# We keep breaking through



### Opportunities to drive value for clients



Protecting businesscritical workloads



Overcoming skills scarcity



Embracing emerging technologies such as Generative Al and **Quantum Computing** 



Creating value through data analytics



### Enterprise Computing Solutions (ECS) at-a-glance









ClearPath Forward<sup>®</sup>

Services expansion Next-Gen compute

Industry solutions

Licenses and Support (L&S)

Specialized Services and Next-Gen Compute (SS&C)



#### **European banking** institution

Enabling client innovation through a cloud-based software solution for transaction-intensive, business critical applications



30M+ Lines of code

250 **Applications** 

30K **Programs** 

**2K** Workflows

#### Government-owned financial institution

Delivering digital capabilities to move transactions from branches to an online, integrated mortgage system



**8M** 

Mortgages serviced annually

\$100B Assets managed

90+

Systems managed

11K

Digital transactions per second

#### Leading international air cargo carriers

Providing a comprehensive management system for efficient global cargo operations to maximize clients' revenue



100+

APIs connected to internal systems and customs

2.3M

Airway bills processed yearly

1K+

Daily cargo flights tracked

15

Specialized product categories managed across customs



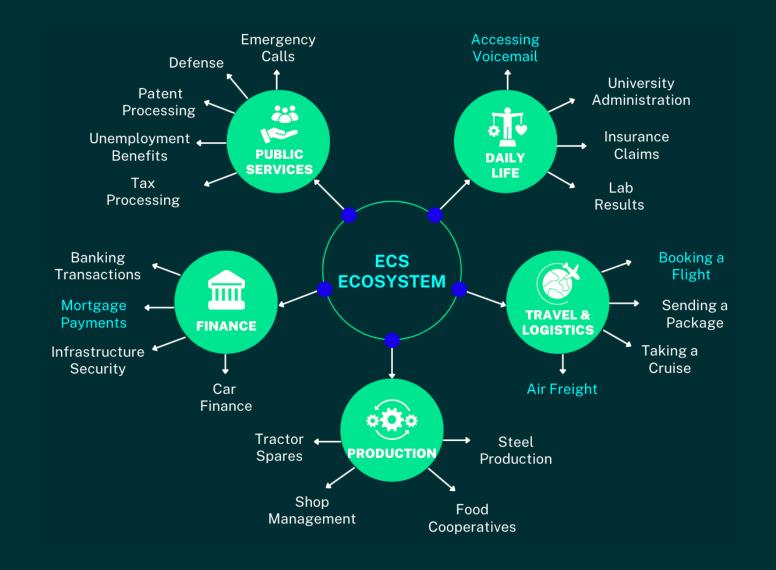
### ECS in daily life

70% of mortgage volumes in Brazil

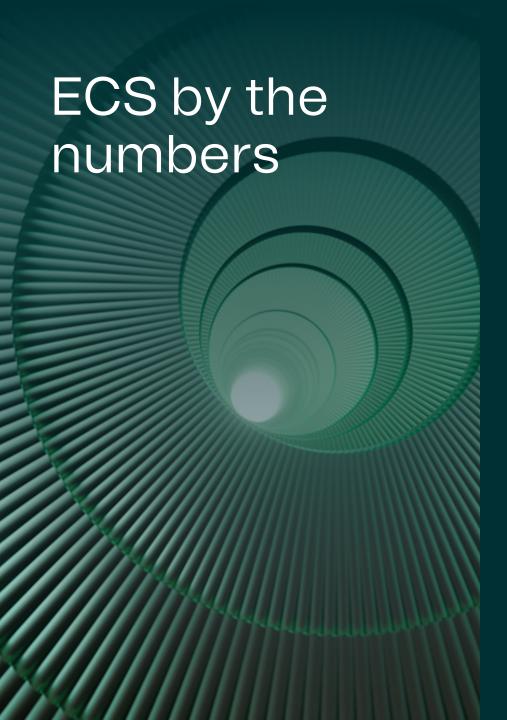
7% of air freight globally

voicemail boxes in **EMEA** 

of passenger volume







2,100+ Associates

1,200+ Engineers

75%+

Top L&S accounts increasing workloads 5,000+ Organizations Supported\*\*

43 Countries\* 9.0 **CSAT Score** (2022)

<sup>\*</sup> Unisys ECS deployments

<sup>\*\*</sup> includes direct sale, resale, and hosted providers

### License & Support (L&S)









ClearPath **Forward** 

Services Expansion

NextGen Compute

Industry **Solutions** 

License and Support (L&S)

Specialized Services and Next-Gen Compute (SS&C)



#### What is ClearPath Forward?



Secure, high-intensity, proprietary compute environments



Certified to run wherever the client needs

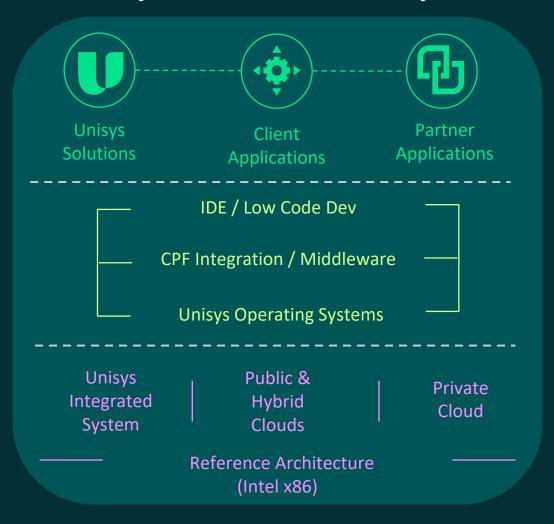


Continuously adapting and expanding



Designed for mission-critical workloads

#### The Unisys ClearPath Forward Ecosystem





#### Why clients choose ClearPath Forward again and again

Secure, high performance, enterprise computing Satisfied clients Unisys & long-standing ClearPath relationships Forward A commitment Platform to continuous **心** innovation Ecosystem Full suite of addresses client value-added opportunities services





### Helping our clients achieve breakthroughs



"During the time that we have collaborated, we have worked very well, showing a very professional relationship, responding with great agility, showing great flexibility and adaptability at all times and with great control over the products that have been offered to us."



"The technology is very stable and reliable. Unisys has been a very good partner to us, and we like to work with them. This very long relationship has helped us reach our success."



"We have an extremely long track record with Unisys. And of all our platforms in production, Unisys is one of the most stable and simple. It allows us to protect our investment in that platform."





"The information is more valuable than the hardware which processes it."

#### **Grace Hopper**

Former Unisys Associate and Computing Pioneer



#### Specialized Services & Next-Gen Compute (SS&C)









ClearPath **Forward** 

Services Expansion

NextGen Compute

Industry **Solutions** 

License and Support (L&S)

Specialized Services and Next-Gen Compute (SS&C)





# 87%

## of Digital Transformations Fail

Harvard Business Review





#### Unisys Experience



Investment Maximization

Stable systems of record



Ecosystem Prioritization

Focus on speed to value



Deep Expertise

Business process and technical knowledge

#### Incremental Approach



Intuitive UI/UX

Productivity boost and access to information



Flexibility

Low- or no-code platforms



Compliance

Easy adoption of new regulation

#### Adaptable Foundation



Hybrid architecture Dynamic hosting



Connectivity

Micro-services and APIs



Scalability

Modular offerings

Helping clients harness their data, wherever they are on their journey



**CPF-Based** Managed Services



Ecosystem Modernization



Next Gen Compute Research



Travel & Transportation Solutions



Banking and Financial Services

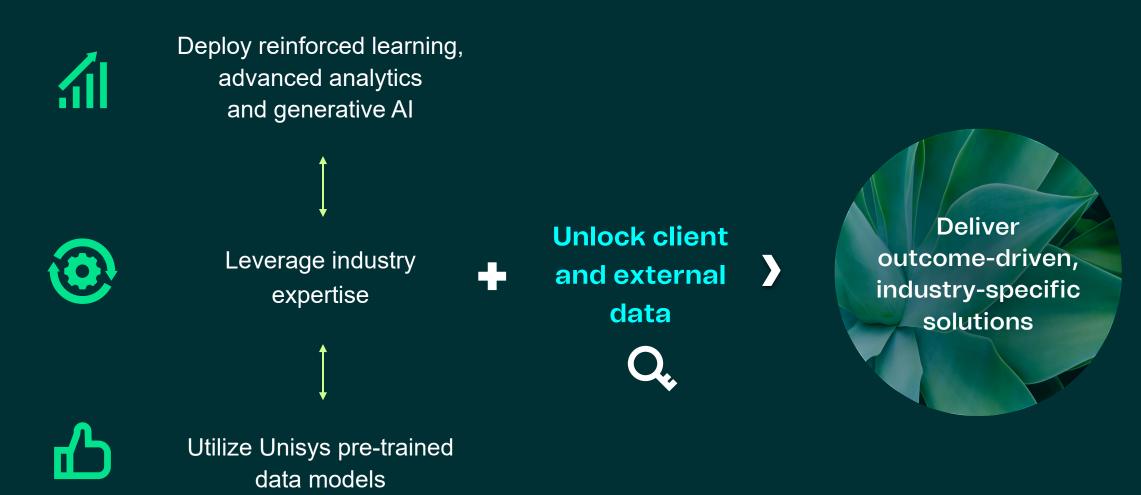


Unisys Logistics Optimization



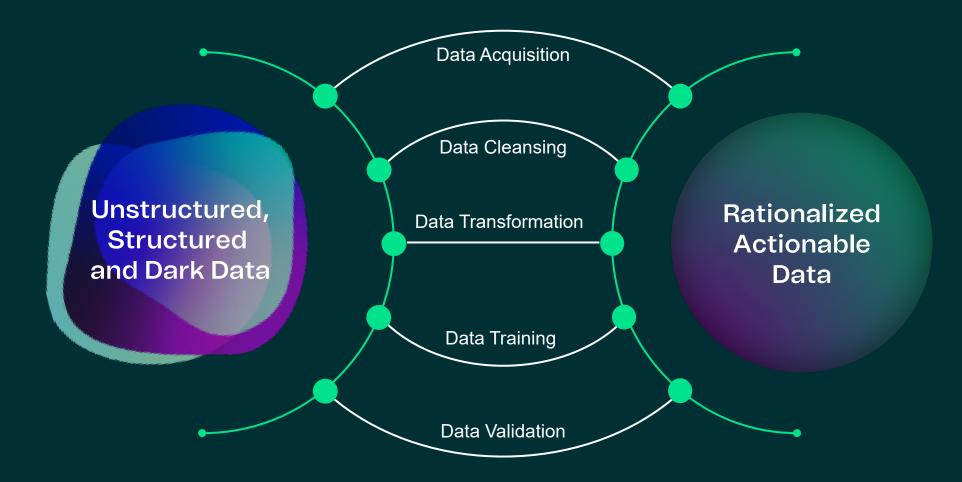


#### Evolving platform solutions to outcome-driven applications





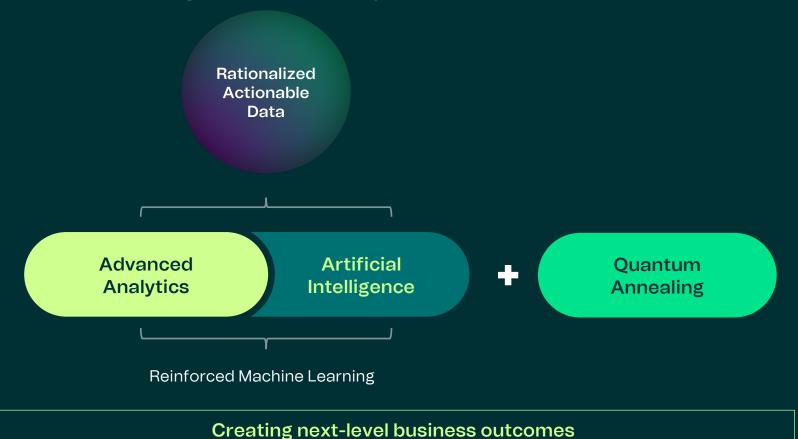
#### Unlocking the value of client and external data through data analytics





#### Solving next-level business problems

Quantum annealing, advanced analytics and Al





**7**years

VS.



**Pre-trained Models** powered by quantum annealing

7seconds

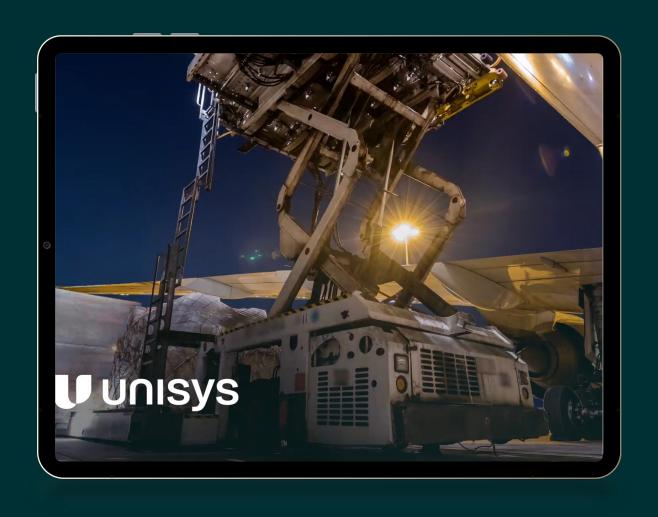


# Introducing Unisys Quantum IQ

Applying our unique mix of expertise in data analytics, quantum computing, and artificial intelligence to deliver real-time logistics optimization



### Unisys Logistics Optimization<sup>™</sup> demo





# Bringing new industry solutions to life

Unisys Quantum IQ<sup>™</sup>:
Unisys Logistics
Optimization<sup>™</sup>
projected outcomes

30%

Reduction in claims costs

20%

Fuel efficiency with optimized loading of Cargo

**25**%

Improve on-time performance with reduced ground handling errors

10%

Reduced emissions & carbon footprint



#### Enterprise Computing Solutions at-a-glance









ClearPath **Forward** 

Services Expansion

NextGen Compute

Industry **Solutions** 

License and Support (L&S)

Specialized Services and Next-Gen Compute (SS&C)



### Go-To-Market

Land & expand





### Speaker and agenda

**01** Why choose Unisys

02 Sales philosophy

03 Partnership ecosystem

04 Client case studies



**Christine Wenzel** 

Senior Vice President, Global Sales & Partnerships



**Lisa Madion** 

Senior Vice President, Global Client Management



# Transforming fresh ideas into powerful outcomes

Christine Wenzel Senior Vice President, Global Sales



# Why choose Unisys



Experience



Expertise

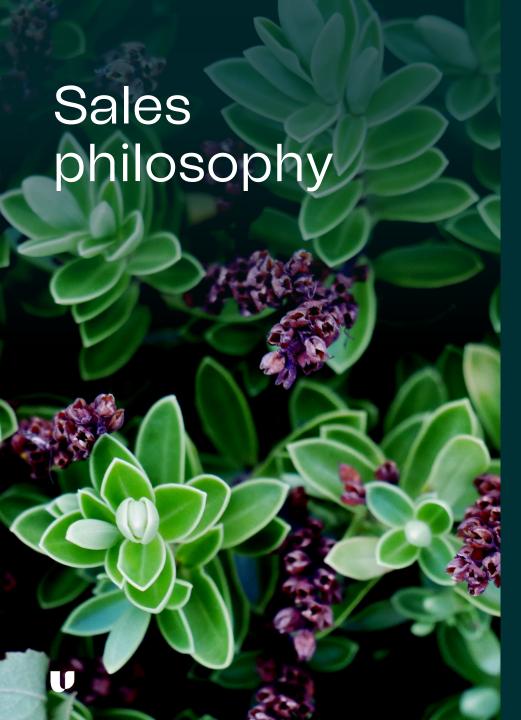


Impact



Innovation





#### People

Our teams and our clients

#### Process

How we sell

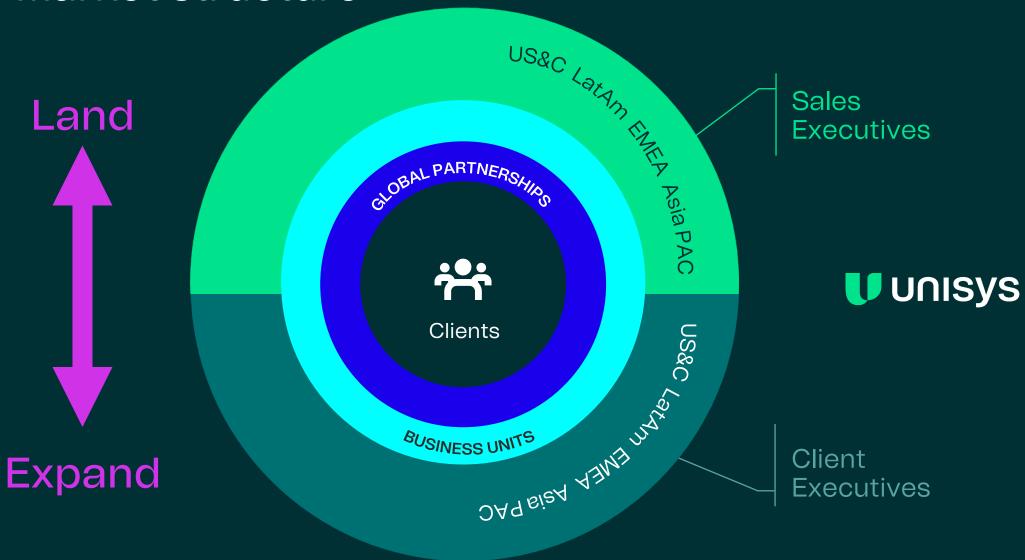
#### Partnerships

Who we sell with

Equals

profitability

#### Go-to-Market structure





### Our process

#### Working smarter

Faster proposals through bid-desk implementation Consistent pricing models and repeatable sales

## Maximizing time with clients

Understanding challenges to sell an outcome Pricing contracts on value delivered not cost





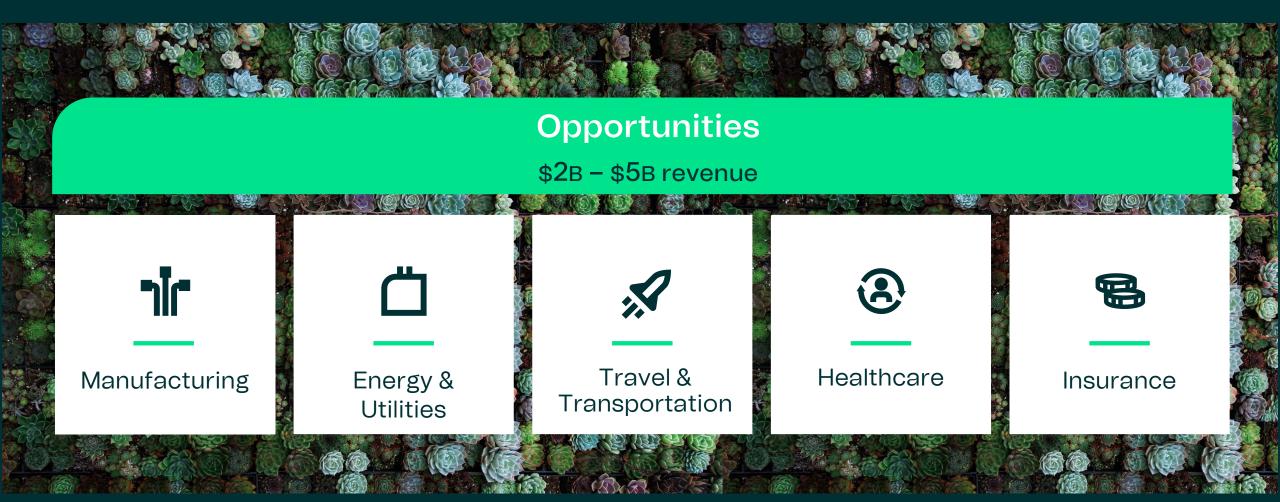
#### Our target markets





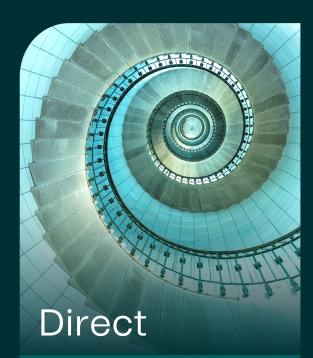


#### We have the right combination of agility and scale for the mid-market





#### The ways we go to market



Centralized sales supported by Global Partnerships & Business Unit domain experts



Go to market with leading technology providers, leveraging their relationships & innovation



Expanding Unisys' portfolio offerings with cutting edge solutions of our partners



Private Equity sponsors facilitating access to clients within their investment portfolios



#### Key Unisys partners































































Opening new logo doors and quickly establishing Unisys' value proposition

Point **Solutions**  Standardized solutions sold in a repeatable fashion with short sales cycles (E.g. software, "as-a-service," and cyber security)

**Project** Work

Discreet engagements with specific scopes of work (E.g. systems integrations, implementations, and software development)

Industry **Solutions**  Standardized yet variable industry-relevant offerings with high speed-to-value (E.g. digital mortgage processing, cargo, fraud detection)

### Experience matters

Lisa Madion Senior Vice President, Global Client Management



#### Our clients told us they had three priorities









# This is what drives us. Partnering to deliver powerful outcomes









### Key metrics

New Business & Average Deal Size

Qualified Cycle Length Win Rates

Client Wallet Cross Sell Penetration Renewal Rates

Physical Penetration



#### A trusted partner delivering a highquality service experience globally

#### Global technology company



#### Business challenge:

Create a premier brand reputation as a provider of devices and services that connects businesses and consumers.

**Service Partner** Awards



#### Scaling and expanding

2016: Signed expansion, realizing double digit revenue growth\* YoY

**2021:** New-scope IoT support in 108 countries

2023: 1Q expansion into Hong Kong, \$3.1M TCV (20% incremental ACV)



>90% end-user satisfaction

Positioned for growth into new markets

10+ years of established onsite break-fix support



First time outsourcer wanted to improve quality of existing IT support while reducing cost of IT spend



#### How we are delivering

Integrated DWS offerings	Across Service Desk, Field Services, End Point Management, Data Center Management
Scale	Supporting 6,000 employees in 8 countries on 4 continents
Implementation expertise	Implementing ServiceNow, SharePoint and O365
Agility	Deploying engineers on-shore and near- shore, integrate acquisitions, and adapt to evolving needs of a growing business
Innovation	With a collaborative approach and domain expertise
Access	To technology thought leaders and senior leadership



### Financial Overview

Deb McCann
Chief Financial Officer

JUNE 15, 202



## Historical financials & 2023 guidance

# Agenda

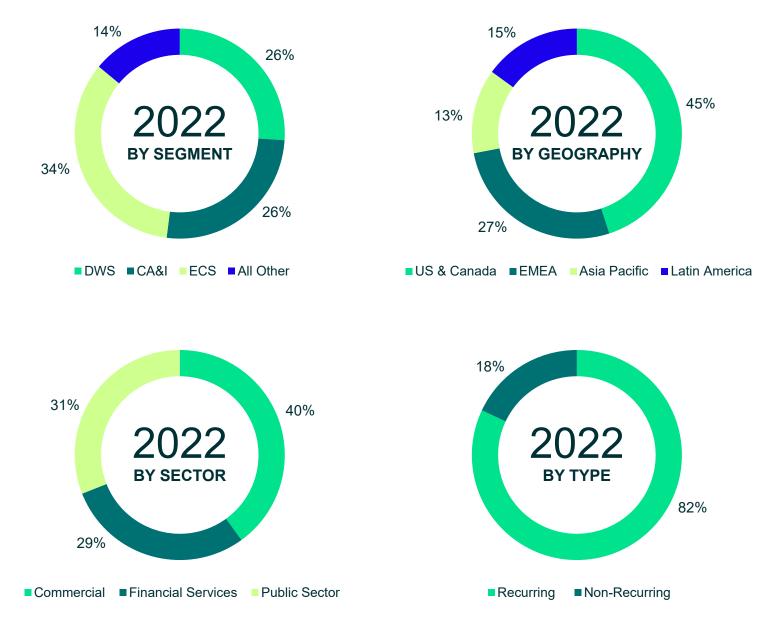
Profitability & Free Cash Flow

3 Financial targets



# 2022 revenue profile

Highly diverse revenue streams with large base of recurring revenue



## Historical financials and 2023 guidance

\$M	FY21	FY22	FY23
REVENUE	\$ 2,054	\$1,980	(7%) to (3%)
GROSS PROFIT	\$ 572	\$ 530	
GAAP GROSS MARGIN %	27.8%	26.7%	
OPERATING PROFIT (NON-GAAP)	\$193	\$159	
OPERATING MARGIN % (NON-GAAP)	9.4%	8.0%	2% to 4%
ADJUSTED EBITDA	\$ 370	\$ 326	
ADJUSTED EBITDA MARGIN%	18.0%	16.5%	9.5% to 11.5%

#### (1%) to 4% ex-L&S

Note: revenue guidance in constant currency. 2023 L&S revenue impacted by early license renewals signed in 2022



# Improving Free Cash Flow While meeting our pension obligations & investing for future growth

#### **Targeting 40 - 45%** adjusted EBITDA to FCF conversion by 2026 (pre-pension)

Working capital improvement

AP operational improvements Improved contract terms



Capex-lite strategy

Capex ~5% of revenue

Margin expansion

Next-Gen solution mix shift Cost of delivery improvement Modest increase in L&S renewals SG&A reduction Pension management

Managing pension volatility and opportunistic annuity purchases

## License & Support

Growing L&S revenue in 2024 and 2025 lowsingle and low-double digits, respectively

~\$360м

3 & 5yr expected L&S average annual revenue (2024 through 2026 & 2028)

~65%

3 & 5yr expected L&S average gross margin (2024 through 2026 & 2028)

#### Strong profitability & visibility with growing adjacencies



#### Mission-critical operating system

Running critical business operations on-premise & in the cloud



#### Decades-long client relationships

~95% retention with our top clients<sup>1</sup> giving us unique depth of industry and data expertise



#### Unlocking value through SS&C

Services expansion, next-gen compute, and industry solutions combining a unique combination of data analytics & AI, quantum compute, and industry expertise







Optimize and streamline core G&A functions and real estate footprint



Balance labor location and pyramid

\$50M

~1/3 per year run-rate achieved 2023-2025



Information Technology centralization and normalization

#### Pension strategy



3 US transactions totaling ~\$750M

> Continually evaluating



1US transaction totaling ~\$300M

> Continually evaluating



2 international plans totaling ~\$700M

> Limited future opportunities

#### Delivering results

~45% ~70% \$1.7B

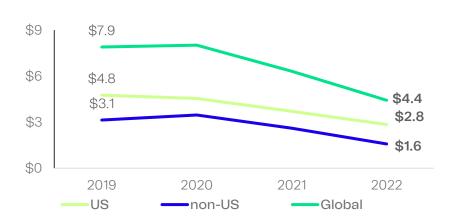
Reduction global liabilities

Reduction global GAAP deficit<sup>1</sup>

Removed global liabilities

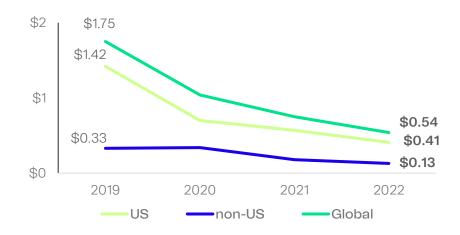
#### Liabilities

\$B



#### **GAAP Deficits**

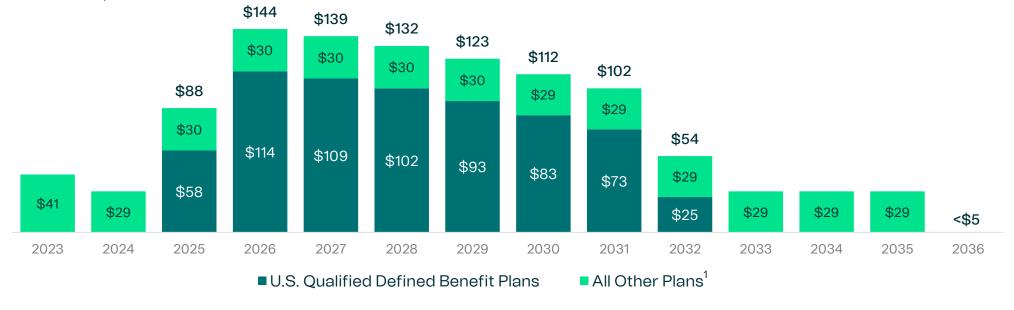
\$B



## Declining estimated pension cash contributions after 2026



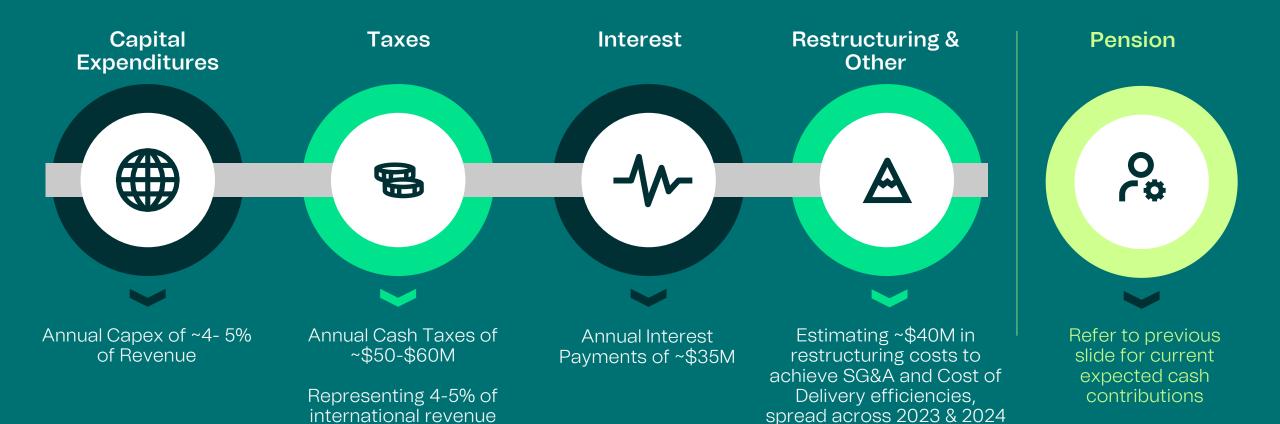




1. All Other Plans includes all international defined benefit plans and our U.S. non-qualified defined benefit plan Note: The funding estimates for our U.S. qualified defined benefit pension plans are based on estimated asset returns and the funding discount rates used for the U.S. qualified defined benefit plans as of December 31, 2022. The future funding requirements are likely to change based on, among other items, market conditions and changes in discount rates. Current estimates for future contributions to international plans are based on local funding regulations and agreements as of year-end 2022 and are likely to change based on a number of factors including market conditions, changes in funding agreements, changes in discount rates and changes in currency rates. Future non-U.S. pension cash contributions beyond the period shown are expected to be at approximately the same level as above through 2035 after which cash contributions are currently expected to be less than \$5 million annually. Excludes impact of March 2023 annuity purchase.

#### Mid-term Free Cash Flow assumptions

Targeting 40 - 45% adj. EBITDA to Free Cash Flow conversion by 2026 (pre-pension)





## Adding it all up



#### Driving revenue growth

TARGET 3YR CAGR FROM MID-POINT OF FY 2023 GUIDANCE TO 2026

4% - 6%

Total Company Revenue Growth **5**% - **7**%

Ex-L&S

**Revenue Growth** 



10% - 15% NEXT GEN



Flat - 2%
TRADITIONAL
EX-L&S



~\$360M (avg/year) LICENSE & SUPPORT

## Expanding profitability

TARGET FULL-YEAR 2026 NON-GAAP MARGINS

10% - 12%

Total Company
Operating Margin

17-19%

Total Company Adj. EBITDA Margin



~25%

NEXT GEN

GROSS MARGIN

~50bps expansion / year



~15%
TRADITIONAL
EX L&S GROSS
MARGIN

~100-150 bps expansion / year



~65% L&S GROSS MARGIN

On Average



\$50M SG&A REDUCTION

Annualized by 2026

**~20%**Ex-L&S GROSS
MARGIN



## Estimated Free Cash Flow equation

Sufficient to service pension, invest in future growth, and drive shareholder value Targeted by 2026

\$2.1B - \$2.2B

Total company revenue

**4% - 6%**Revenue Growth

+ \$350 - \$400м

Adjusted EBITDA

~17-19% Adj. EBITDA Margin

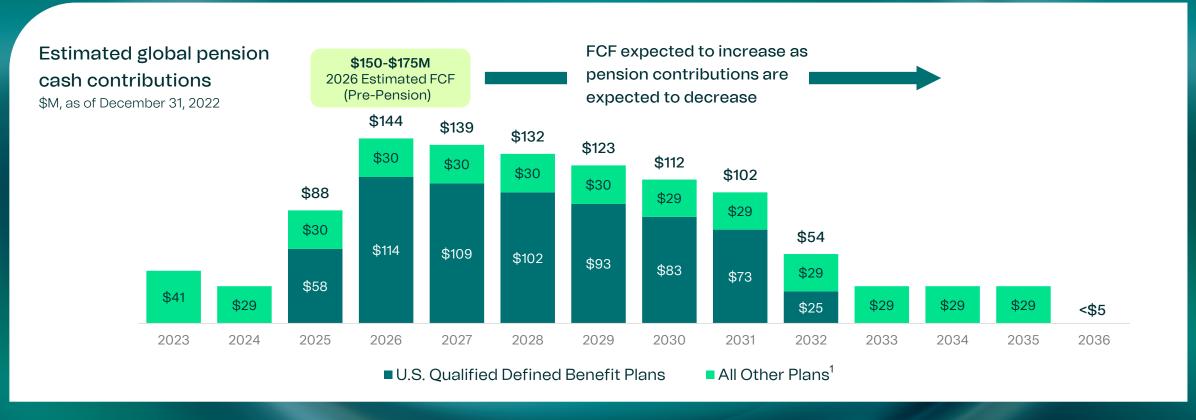
= \$150 - \$175M

Free Cash Flow

(Pre-Pension)

40 - 45% Adj EBITDA to Free Cash Flow Conversion (Pre-Pension)

## Pre-pension Free Cash Flow expected to increase as estimated expected pension contributions decrease



1. All Other Plans includes all international defined benefit plans and our U.S. non-qualified defined benefit plan Note: The funding estimates for our U.S. qualified defined benefit pension plans are based on estimated asset returns and the funding discount rates used for the U.S. qualified defined benefit plans as of December 31, 2022. The future funding requirements are likely to change based on, among other items, market conditions and changes in discount rates. Current estimates for future contributions to international plans are based on local funding regulations and agreements as of year-end 2022 and are likely to change based on a number of factors including market conditions, changes in funding agreements, changes in discount rates and changes in currency rates. Future non-U.S. pension cash contributions beyond the period shown are expected to be at approximately the same level as above through 2035 after which cash contributions are currently expected to be less than \$5 million annually. Excludes impact of March 2023 annuity purchase.



Large market opportunity

Large market opportunity, operating within the ~\$1 Trillion IT solutions market

Innovative Next-Gen and Industry Solutions

Increasingly levered to higher growth and margin areas of the marketplace with expanding development capabilities

Highly recurring revenue

More than 80% recurring revenue in FY 2022 with a sticky, highly-profitable software License & Support solutions

Large base of high-quality clients

Large base of large enterprise and public sector clients; our top 50 have been with us for >20yrs on average

Strong financial management

Expanding Ex-L&S gross margins and \$1.7B in pension liabilities removed since Year-End 2019

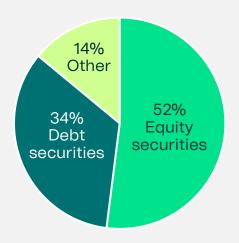
# Appendix



# Estimated pension sensitivity

For U.S. Qualified Defined Benefit Pension Plans

Investment policy targets



## Estimated sensitivities to 2023 U.S. total Trust return and Dec. 31, 2023 10yr Treasury yields

(Including estimated impact of March 2023 annuity purchase)

#### Estimated implied year-end 2023 GAAP Deficit \$M

		2023 Neturn			
		0%	7.4%	15%	
	2.9%	740	580	400	
Rate	3.9%	550	380	210	
	4.9%	380	210	40	

2023 Raturn

2022 Doturn

## Estimated implied year-end 2023 nominal 10-Yr cash contribution forecast \$M

		2023 Return			
		0%	7.4%	15%	
	2.9%	900	660	510	
Rate	3.9%	870	630	430	
	4.9%	840	620	350	

Note: For years after 2023, all scenarios assume base case returns of 7.4% annually and rates consistent with the respective year-end 2023 rate for each scenario. All sensitivities are based on forecasts as of January 1, 2023.

## License & Support (L&S) historicals

\$M	1Q22	2Q22	3Q22	4Q22	1Q23
TOTAL COMPANY REVENUE	\$447	\$515	\$461	\$557	\$516
L&S REVENUE	\$73	\$138	\$87	\$170	\$136
TOTAL COMPANY EX-L&S REVENUE	\$373	\$377	\$374	\$387	\$380
TOTAL COMPANY GROSS PROFIT (GAAP)	\$87	\$148	\$104	\$190	\$159
L&S GROSS PROFIT (GAAP)	\$47	\$109	\$60	\$144	\$106
TOTAL COMPANY EX-L&S GROSS PROFIT (GAAP)	\$40	\$39	\$44	\$46	\$53



## Adjusted EBITDA reconciliation

\$M	FY21	FY22
NET INCOME (LOSS) FROM CONTINUING OPERATIONS ATTRIBUTABLE TO UNISYS	\$ (448.5)	\$ (106.0)
NET INCOME (LOSS) ATTRIBUTABLE TO NONCONTROLLING INTERESTS	(1.3)	1.1
INTEREST EXPENSE, NET OF INTEREST INCOME <sup>1</sup>	27.6	20.0
PROVISION FOR INCOME TAX	(11.9)	42.3
DEPRECIATION	98.5	114.7
AMORTIZATION	74.9	68.8
EBITDA	\$ (260.7)	\$ 140.9
POSTRETIREMENT EXPENSE	552.0	45.3
COST REDUCTION AND OTHER EXPENSES <sup>2</sup>	57.3	103.8
NON-CASH SHARE-BASED EXPENSE	14.2	19.0
OTHER (INCOME) EXPENSE, NET ADJUSTMENT <sup>3</sup>	7.1	16.8
ADJUSTED EBITDA	\$ 369.9	\$ 325.8
REVENUE	2,054.4	1,979.9
ADJUSTED EBITDA MARGIN	18.0%	16.5%



<sup>1.</sup> Included in other (expense), net on the consolidated statements of income (loss)

<sup>2.</sup> Reduced for depreciation and amortization included above

<sup>3.</sup> Other expense, net as reported on the consolidated statements of income (loss) less postretirement expense, Interest income and items included in cost reduction and other expenses

## Non-GAAP operating profit

\$M	FY21	FY22
OPERATING PROFIT	\$ 154.0	\$ 52.2
COST REDUCTION AND OTHER EXPENSES <sup>1</sup>	35.3	104.7
POSTRETIREMENT EXPENSE <sup>2</sup>	3.5	2.1
NON-GAAP OPERATING PROFIT	\$ 192.8	\$ 159.0
REVENUE	\$ 2,054.4	\$ 1,979.9
GAAP OPERATING PROFIT %	7.5%	2.6%
NON-GAAP OPERATING PROFIT %	9.4%	8.0%



## Unisys segment and solutions map

	TRADITIONAL SOLUTIONS
Modern Workplace	Traditional Workplace
Digital Platforms & Applications "DP&A"	Infrastructure
Specialized Services & Next-Gen Compute "SS&C"	License & Support (L&S): ClearPath Forward and other Unisys IP- related licenses and associated support services. ClearPath Forward is a secure, scalable software operating environment for high intensity computing
Micro-Market Solutions	Business Process Solutions "BPS"
	Digital Platforms & Applications "DP&A"  Specialized Services & Next-Gen Compute "SS&C"



#### Pension terminology

#### Funding terms

IRS Minimum Funding Liabilities: projected future benefits, present valued at either segment or full yield curve corporate discount rates, prescribed by the IRS

IRS Minimum Funding Assets: An actuarial value of assets based on three-year smoothing of asset returns

IRS Funding Discount Rate (Segment): An effective interest rate determined by three segment rates based on the averages of the yields over different blocks of maturity periods of the Treasury high quality corporate bond yield curves averaged over 24-months, constrained by a corridor of 25-year average segment rates, of high-quality corporate bond rates

IRS Funding Discount Rate (Full Yield Curve): An effective interest rate determined using a one-month average of the Treasury high-quality corporate bond yield curves

Minimum Required Contributions (MRC): A combination of expected annual administrative expenses and deficit contributions amortized over 15 years calculated on a Plan Year basis (which will differ in timing from Company Cash Contributions)

#### **Accounting terms**

US GAAP Accounting Liabilities: projected future benefits, present valued at current market corporate discount rates

US GAAP Accounting Assets: fair market value of assets held in the pension trust

US GAAP Discount Rate: market rate reflecting portfolio of AA corporate bonds that could theoretically match the accounting liabilities

US GAAP Accounting Deficit: the delta between US GAAP accounting assets and liabilities, included on the balance sheet

#### Other terms

Prefunding Balance: A notional balance created by company contributions in excess of the MRC, which can be used in future plan years to meet MRC, in lieu of company contributions, if certain criteria are met

Expected Company Contributions: The Company's expected future company cash contributions to be paid to the plans, based on certain actuarial assumptions



#### Definitions of non-GAAP financial metrics and other terms

#### Non-GAAP Information

This presentation includes non-GAAP financial information such as non-GAAP operating profit, EBITDA, adjusted EBITDA, and revenue excluding License and Support. The Company's non-GAAP financial measures exclude certain items such as postretirement expense and cost-reduction activities and other expenses that the Company believes are not indicative of its ongoing operations, as they may be unusual or non-recurring. The inclusion of such items in financial measures can make the Company's profitability and liquidity results difficult to compare to prior periods or anticipated future periods and can distort the visibility of trends associated with the Company's ongoing performance. Management also believes that non-GAAP measures are useful to investors because they provide supplemental information about the Company's financial performance and liquidity, as well as greater transparency into management's view and assessment of the Company's ongoing operating performance. The following measures are often provided and utilized by the Company's management, analysts, and investors to enhance comparability of year-over-year results.

Non-GAAP operating profit - This measure excludes pretax postretirement expense and pretax charges in connection with cost-reduction activities and other expenses.

EBITDA & adjusted EBITDA - Earnings before interest, taxes, depreciation and amortization (EBITDA) is calculated by starting with net income (loss) attributable to Unisys Corporation common shareholders and adding or subtracting the following items: net income (loss) attributable to noncontrolling interests, interest expense (net of interest income), provision for (benefit from) income taxes, depreciation and amortization. Adjusted EBITDA further excludes postretirement expenses and cost-reduction activities and other expenses, non-cash share-based expense, and other (income) expense adjustments.

Non-GAAP net income and non-GAAP diluted earnings per share - These measures excluded postretirement expense and charges in connection with cost-reduction activities and other expenses. The tax amounts related to these items for the calculation of non-GAAP diluted earnings per share include the current and deferred tax expense and benefits recognized under GAAP for these items.

Free cash flow - Represents cash flow from operations less capital expenditures.

Excluding License and Support (Ex-L&S) – these measures exclude revenue and gross profit in connection with software license and support revenue within the company's ECS segment. The company provides these measures to allow investors to isolate the impact of software license renewals, which tend to be lumpy, and related support services in order to evaluate the company's business outside of these areas.

Constant currency - A significant amount of the company's revenue is derived from international operations. As a result, the company's revenue has been and will continue to be affected by changes in the U.S. dollar against major international currencies. The company refers to revenue growth rates in constant currency or on a constant currency basis so that the business results can be viewed without the impact of fluctuations in foreign currency exchange rates to facilitate comparisons of the company's business performance from one period to another. Constant currency is calculated by retranslating current and prior-period revenue at a consistent exchange rate rather than the actual exchange rates in effect during the respective periods.

Next-Gen Solutions - includes our Modern Workplace solutions within DWS, Digital Platforms and Applications (DP&A) solutions within CA&I, Specialized Services and Next-Gen Compute (SS&C) solutions within ECS, as well as Micro-Market Solutions (reported within All Other).



# Thank you

Contact us: investor@unisys.com

