



Use case

Unisys Unified Endpoint Management

Unifying devices, rooms, and experiences

As work spans offices, homes, and shared spaces, organizations face a common challenge: keeping consistent control of the technology people rely on to connect and complete meaningful work. For organizations operating across multiple work models, inconsistency can create friction, slow teams down, and expand risk at scale. Integrating technology through Unified Endpoint Management helps organizations deliver consistent experiences, maximize efficiency, and maintain seamless communication wherever work happens.

Scenario



Organization size and scope:
5,000+ employees, global operations



Challenge:
Ease collaboration among on-site, remote, and hybrid workers

Coordinating work across offices, factories, homes, and shared spaces is complex. Field technicians, office-based engineers, knowledge workers, and remote project leads all rely on shared, reliable technology for their roles. When consistency and visibility are missing, experiences are fragmented, resources are wasted, and fixes take longer — barriers to operational excellence. The opportunity: Turn these challenges into better connections, higher efficiency, and greater business agility.

How Unisys delivers value

Unified Endpoint Management expands beyond traditional devices to include shared collaboration spaces, IoT-enabled endpoints, and other critical environments. We help organizations standardize, monitor, and support meeting room technology as part of the broader digital workplace. This creates a more controlled, efficient, and scalable way to manage critical shared endpoints across locations. As organizational needs evolve, our solution scales with growth, adapts to new technologies, and supports emerging work patterns without adding operational complexity.

- **Hybrid-ready environments:** Managed devices and AV setups ensure meetings run smoothly, whether participants are in the room or online, reducing friction for users and support tickets for IT.
- **Flexible scheduling:** Centralized visibility into each room's technology keeps booking consistent across sites, making it easier for employees to choose the right space and for facilities teams to manage demand.
- **Intelligent resource optimization:** Usage insights and AI-driven analytics guide smarter allocation of room technology, reducing waste and improving utilization, helping IT and facilities teams justify investments and plan for growth.
- **Proactive monitoring:** Continuous monitoring and automated alerts surface issues before they disrupt productivity, minimizing downtime and unplanned work for support teams.
- **Remote training enablement:** Centrally managed tools support consistent equipment and safety training, maintaining standards across dispersed teams, without requiring on-site intervention.

ROI potential

Implementing Unified Endpoint Management helps organizations boost operational efficiency and maximize the value of shared technology investments:

- Greater efficiency through standardized environments and fewer disruptions
- Faster issue resolution enabled by improved visibility and centralized management
- Cost savings from optimized utilization and reduced on-site support
- Improved safety and compliance through consistent training and system reliability
- Higher employee satisfaction powered by dependable, repeatable technology experiences

These outcomes strengthen day-to-day operations and help teams perform with confidence in an increasingly distributed workplace.

To learn more about how Unisys keeps every endpoint working for you, [explore experience management](#) or [contact us](#).



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