

Use case

Device Lifecycle Management

Streamlining device lifecycle management

Operational excellence depends on seamless device management throughout its lifecycle, but how can your organization optimize every stage? For entities with diverse device needs, overcoming this challenge is crucial to maintaining consistent quality, adhering to security requirements and meeting sustainability goals. Unisys Device Lifecycle Management (DLM) addresses these concerns, empowering you to streamline operations, enhance efficiency and ensure consistent performance across all phases of device use — from procurement to retirement.

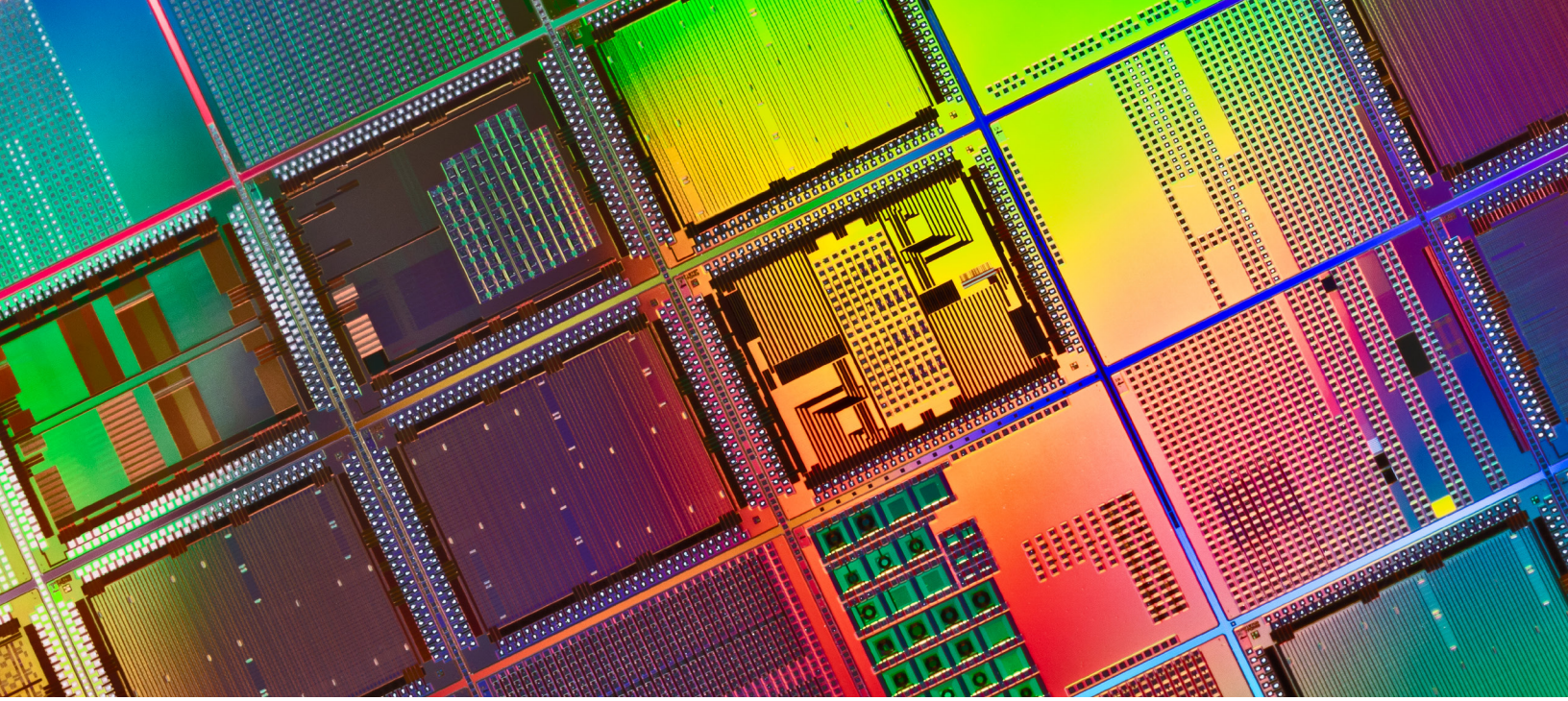
Scenario

Organization size and scope:
All organizations managing diverse device fleets, from mid-market businesses to global enterprises

Objective:
Optimize device lifecycle management by focusing on efficiency, cost savings and sustainability

IT leaders know the realities of managing devices across their organization, with every stage needing careful planning and execution. Details matter when devices move through different phases — from selecting and buying new equipment to setting it up, supporting daily operations and responsibly retiring old hardware.

With Unisys Device Lifecycle Management, your organization can streamline its device lifecycle management while gaining clear visibility into the total cost of ownership. Deliver measurable savings while ensuring peak performance and user satisfaction throughout the entire lifecycle.



How Unisys delivers value

Unisys DLM provides a comprehensive solution to the complexities of device lifecycle management, offering a streamlined and secure experience.

- **Strategic procurement:** Curated catalogs and demand forecasting ensure access to the right technology for diverse organizational needs.
- **Intelligent inventory control:** Next-generation systems and dynamic device refreshing maintain device quality and enable swift deployment when required.
- **Proactive maintenance:** Data-driven device refreshes and stringent quality control measures optimize performance and protection.
- **Holistic support:** Remote, on-site and self-service support ensures seamless user experiences and minimizes downtime.
- **Flexible accessibility:** Touchless experiences like 24/7 asset lockers and virtual tech cafés enable quick, autonomous device support when and where users need it.
- **Sustainable asset recovery:** Environmentally responsible practices for device redeployment, recycling and retirement.
- **Comprehensive security:** Advanced protection protocols safeguard devices through Zero Trust architecture.

ROI potential

Implementing Unisys DLM can transform device lifecycle management and deliver significant returns:

- Operational efficiency heightened through refined processes, minimizing delays and management overhead
- Device performance and reliability improved, driving increased user productivity and satisfaction
- Total cost of ownership reduced through efficient lifecycle management and flexible financing options
- Sustainability goals advanced through responsible device recycling and energy-efficient management practices
- IT resources shifted to strategic initiatives as device management outsourcing liberates internal teams

These outcomes streamline day-to-day operations and position organizations for long-term success.

To learn more about how Unisys can help optimize your device lifecycle management, visit our website or contact us.

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