

Align your applications with business needs

Unisys Application Managed Services



Highlights

Portfolio and business alignment through technical debt impact analysis, governance transparency, life cycle oversight, and risk management

Agentic AI-led operational intelligence powered by Unisys Intelligence Accelerator

Streamlined service delivery with AI-powered issue detection and resolution, intelligent service management, AIOps, observability, root cause analysis, and performance management

Governed AI-assisted development

Vulnerability remediation and Secure by Design practices

Security practices integrated in advanced frameworks and methodologies such as DevSecOps

Applications that support reliable, uninterrupted operations and high performance create exceptional user experiences and strengthen data security. Managing applications effectively requires continuous monitoring and updates, skilled expertise, governed automation, and the agility to adapt quickly to changing business needs.

Application Managed Services, powered by Unisys Intelligence Accelerator, provides AI-enhanced services that contribute to consistent operation, superior performance, and continuous improvement.

Our AI-powered approach combines portfolio management, autonomous operations, optimization services, and intelligent service management with governance and expert oversight. You benefit from proactive issue resolution, continuous system evolution, strategic alignment, and streamlined service delivery. This makes it easier to reduce technical debt, lower operational risk, and improve resilience while operating with agility, clarity, and control.

Run business applications with confidence

Advance your organization's initiatives with applications that provide the agility, performance, scalability, resilience, and security your business demands.

How you benefit

- **Operational excellence:** Keep applications operating smoothly and delivering consistent value while your organization focuses on core business priorities. Streamlined operations reduce redundancies, optimize processes, and elevate user experience through faster issue resolution and better resource allocation.
- **AI-driven intelligence:** Benefit from agentic AI-led operations with AI-powered development for quality engineering, vulnerability remediation, and intelligent service management. Accelerators support security checks, proactive issue detection, impact prioritization, AI-assisted request handling, incident management, and root cause analysis with governance and human oversight.
- **Security and compliance confidence:** Mitigate risks with security, compliance, and governance integrated throughout application development and operations. Automated compliance checks and **Secure by Design** practices accelerate time-to-market while meeting industry standards, including HIPAA, FISMA, and GDPR, reducing vulnerability to security breaches and data leaks.
- **Strategic business alignment:** Optimize decision-making through AI-powered portfolio management combined with performance reporting. Technical debt reduction, impact analysis, and transparent governance increase alignment with business goals while driving strategic value and operational efficiency.
- **Continuous evolution:** Gain innovative feedback loops between application performance monitoring, application life cycle management, and IT service management. This increases system resiliency and intelligent adaption to changing environments. It delivers ongoing enhancements without waiting for the next major transformation cycle.
- **Technical debt reduction:** Reduce operational risk, accelerate innovation, and drive capacity for AI-powered transformation. This lowers long-term costs, improves agility, and optimizes technology investments for sustained business value while maximizing efficiency and minimizing outages.

Why Unisys?

Unisys brings deep application management expertise, governed AI innovation, and operational accountability to satisfy your operational requirements and customers' expectations. We help modernize and manage business-critical applications through an integrated delivery model that spans applications, cloud, infrastructure, and security, speeding up root cause resolution and reducing ownership gaps.

We work directly with organizations or alongside strategic partners, including startups. We deliver scalable, secure, and outcome-driven solutions across the public sector, financial services, retail, and other regulated industries. Our approach draws on industry-specific intellectual property and specialized domain knowledge tailored to each vertical's unique operational and regulatory requirements.



Strengthen governance and control

Benefit from intelligent service management and autonomous operations that help reduce operational risk and support compliance while maintaining human oversight.

To explore how Unisys Application Managed Services can better align your applications and your business needs, visit us [online](#) or [contact us](#).



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