

Executive brief

# Streamline licensing and permitting

Adopt a constituent-first approach with Unisys Licensing and Permitting



## Highlights

Integrate and manage data effectively

---

Deliver greater transparency and ensure secure access to information

---

Accelerate application processing and balance human intervention and automation

## Overcoming licensing and permitting challenges

The public demands faster, more responsive application turnaround and greater transparency in the licensing and permitting process. Applicants and inspectors want more accessible and global information.

Agencies struggle with legacy systems—knowing they cost too much and can't meet today's challenges. Custom apps are a missed opportunity to share costs with other agencies or jurisdictions. Off-the-shelf solutions are not designed for agencies like yours. Restrictive funding causes too many decisions based on initial price rather than long-term cost avoidance and value.

Ignite your approval process and set new standards



Give citizens the power to access real-time application status, adjust on the fly and correct any mistakes without causing unnecessary delays.

The Unisys Licensing and Permitting solution offers a constituent-first approach, making it easier for you to deploy new applications that meet evolving needs. By leveraging the power of this solution, you'll not only streamline processes for inspectors and citizens but also unlock the added advantage of maximizing fee collections, directly impacting the resulting tax base and fostering development within your community.

## How you benefit

- **Deliver greater transparency and better response:** Accelerate your application processing while continually communicating your process to applicants. You can also stage your requests for applicant information, enabling them to submit materials as they are needed, thus reducing what's required to start the approval process. And you will provide the right balance of human intervention and automation, enabling citizens to adjust and correct errors while allowing the rest of the approval process to proceed.
- **Ensure information is accessible to inspectors and the public:** With Unisys, your inspectors can see all the data they require for use in the field—enabling them to accommodate schedule changes readily. When onsite, they can use a tablet or mobile phone to record their notes and take photos for later upload—saving effort and reducing errors. You also can easily create portals for applicants to submit information and track their permit status. And you can deliver these new capabilities to authorized users while protecting your systems and data against unwanted intrusions.
- **Integrate and manage data effectively:** Streamline your processes and meet the needs of today and in the future. Leveraging our proven experience, you'll use best practices to provide your people with the correct data. Manage data securely, purging it regularly to limit liability while adhering to all regulations and residency requirements. And because of our demonstrated commitment to the market, you will have confidence that your initiatives will be supported for the long haul.



When you partner with Unisys, you'll gain clarity on data usage. Identify which data should be migrated and if other systems, such as payments and financials, need access.

## Why Unisys?

Unisys offers advanced yet intuitive technologies and expert guidance so organizations can respond faster to citizens and accelerate and automate application processing. Unisys Licensing and Permitting enables citizens to access the status of their applications, and make changes, without delaying the approval process.

To learn more about Unisys Licensing and Permitting, contact [licensingpermitting@unisys.com](mailto:licensingpermitting@unisys.com).



[unisys.com](https://www.unisys.com)

© 2023 Unisys Corporation. All rights reserved.

Unisys and other Unisys product and service names mentioned herein, as well as their respective logos, are trademarks or registered trademarks of Unisys Corporation. All other trademarks referenced herein are the property of their respective owners.