

Collaboration and Communications

Managed, Amplified, and Secured



Through its wholly owned subsidiary Unify Square, Unisys powers up your collaboration and communications environments, enabling outstanding experiences for enterprise meetings, chats, and calls. Whether you're up and running or just getting started, our one-stop mix of software, cloud managed services, and signature consulting services help IT professionals more efficiently monitor, manage, and secure enterprise collaboration and communications deployments.

By leveraging our broad workstream collaboration and UC industry knowledge and experience, we help businesses amplify the security and utility of their collaboration and communications platforms by surfacing actionable insights that optimize and transform performance health and user effectiveness.

Meet PowerSuite™: Your One Tool to Monitor, Analyze, and Secure Collaboration and Communications Environments

PowerSuite™ is the first cross-platform software suite to empower IT teams to manage and secure collaboration and communications platforms. By enabling IT to deliver operational excellence, keep collaboration and communications users happy and productive,

and manage more sites with more efficiency, PowerSuite provides immediate actionable insights by delivering a multi-faceted, single-pane-of-glass view in six key areas critical to enabling outstanding experiences for enterprise meetings, chats, and calls.



PowerSuite Features and Capabilities

Intelligent Reporting

Achieve 360° root cause visibility of your platform's environment, transforming the troubleshooting experience and enabling comprehensive operational excellence.

Monitoring

Don't just troubleshoot performance issues. Stay one step ahead of system and user problems by following PowerSuite's actionable insights, allowing for smart and quick remediation.

User Experience

Analyze the communications experience of the end user from the desktop backwards to the cloud, ensuring final mile user satisfaction and ongoing system effectiveness.

Security Analytics

Discover collaboration security blind spots with comprehensive reporting and get to actionable insights faster.

Governance

Ensure consistent collaboration security and governance by empowering IT with the tools to easily create, deploy, and monitor policies.

Administration and Automation

Simple and streamlined workflows allow IT to work better, smarter, and faster to administer their UC and collaboration platforms. Take control of your multi-vendor environment with a single pane of glass to boost management to the next level.

Let Our Consultants Join Your Team

Our digital workplace technical experts have cutting edge skillsets and deep experience with both workstream collaboration and unified communications technologies and platforms. Our certified consultants are available to help you optimize your deployments, quicken your transformations and smooth your user adoptions – helping you deliver a significant aggregated boost in ROI and user satisfaction.

Signature Services:



Bespoke Consulting



Return to the Office Readiness Service



Unified Communications RightTrack™



Cloud Phone JumpStart



Cloud Communications Transformation (CCT)



Teams Security and Governance Design Service



Collaboration Security RightTrack

PowerSuite Cloud Managed Services – 24x7 World Class Service

PowerSuite Cloud Managed Services (CMS) combine software, certified operations engineers, and processes to create the industry's leading managed service for collaboration and communications platforms. **PowerSuite Cloud Managed Services** exist to assist IT in offering business users a productive, frictionless, easy and secure set of ever-improving experiences for meetings, chats, and calls. Don't just talk about collaboration and communication success and ROI. Really experience them. Think of PowerSuite Cloud Managed Services as your collaboration and communications management assistant – delivering reliable user experiences, eliminating user complaints, and ensuring end-to-end quality and reliability.

Software Driven

Leveraging **PowerSuite** operations software as the backbone of our managed service allows our team to easily automate and scale your collaboration platforms.

Operations Engineer Experts

Our certified and experienced experts deliver rapid resolution and root-cause analysis based on **PowerSuite** diagnostics and troubleshooting.

Full Service Operations Dirty Work

PowerSuite Managed Services provides 24x7 patching, configuration management, monitoring and diagnostics from our global Network Operations Centers.

About Unisys

Unisys is a global IT solutions company that delivers successful outcomes for the most demanding businesses and governments. Unisys offerings include digital workplace solutions, cloud and infrastructure solutions, enterprise computing solutions, business process solutions and cybersecurity solutions. For more information on how Unisys delivers for its clients across the commercial, financial services and government markets, visit www.unisys.com.

Full Lifecycle Satisfaction

PowerSuite is backed by a XLA (eXperience Level Agreement), which dramatically reduces downtime, and lets you maintain expected dial-tone and collaboration service and security levels.

Microsoft 365 Coverage

Imagine your entire Microsoft 365 ecosystem running smoothly and efficiently. Our **PowerSuite Cloud Managed Services** extend to cover all of Microsoft 365.

Collaboration Security and Governance

PowerSuite CMS also covers the entire Discover, Manage, Secure lifecycle. Our team is always on to ensure secure collaboration experiences.

For more information, go to
www.unisys.com/digitalworkplace



For more information visit www.unisys.com

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