News Release

Unisys Named a Leader in the 2026 Gartner® Magic Quadrant™ for Outsourced Digital Workplace Services Report

BLUE BELL, Pa., Nov. 19, 2026 – Unisys (NYSE: UIS) has been named a Leader in the 2026 Gartner® Magic Quadrant™ for Outsourced Digital Workplace Services (ODWS) report. The Gartner ODWS Magic Quadrant assessed 18 providers based on their Ability to Execute and Completeness of Vision. This marks the second consecutive year Unisys has been positioned in the Leaders quadrant of the report. The recognition comes as organizations face mounting pressures to deliver seamless, personalized digital experiences while strengthening security and increasing efficiency.

“We believe that being recognized as a Leader for the second consecutive year reflects our commitment to reimagining the digital workplace around employee outcomes and business impact," said Patrycja Sobera, senior vice president and general manager, Digital Workplace Solutions, Unisys. "Organizations need intelligent experiences that anticipate needs, reduce disruption and simplify how employees access support and services. Our team remains committed to empowering clients to create modern, resilient workplace environments that support long-term business success.”

Key Digital Workplace Solutions capabilities from Unisys include:

- **Service Experience Accelerator**, an agentic AI platform, powers intelligent capabilities across Unisys Digital Workplace Solutions. By combining real-time insights, automated

root-cause analysis and self-healing fixes, it delivers more than 80% non-human case resolution.

- **Agentic Service Desk** provides employees with 24/7 omnichannel support through agentic AI-powered automation and expert assistance, autonomously resolving issues while extending support beyond IT to HR and business processes through a single point of contact.
- **Digital Experience Management** monitors and improves the employee technology experience through AI-driven insights and automated issue resolution, backed by Unisys' experience management expertise, XLA practice and Productivity Zone framework to align technology performance with employee productivity and business outcomes.
- **Field Services** provides global technicians with AI-enabled orchestration to deliver proactive, on-site support — including installation, maintenance and break-fix — across workplace technology, multi-site environments and mission-critical infrastructure.
- **Device Lifecycle Management** streamlines all aspects of device processes by combining intelligent lifecycle management with flexible financing while reducing IT complexity and creating more predictable device costs.
- **Unified Endpoint Management** provides centralized visibility, security and automation across all endpoints — from smartphones and laptops to virtual desktops, meeting rooms and IoT devices — enabling organizations to reduce complexity, strengthen security and improve employee experiences.

Magic Quadrant reports are a culmination of rigorous, fact-based research in specific markets, providing a wide-angle view of the relative positions of providers in markets where growth is high and provider differentiation is distinct. Providers are positioned into four quadrants:

Leaders, Challengers, Visionaries and Niche Players. The research enables you to get the most from market analysis in alignment with your unique business and technology needs.

View a complimentary copy of the Magic Quadrant report to learn more about Unisys, including its strengths and cautions, among other provider offerings.

For more information on Digital Workplace Solutions from Unisys, click here.

Gartner Disclaimer

Gartner, Magic Quadrant for Outsourced Digital Workplace Services, Rosander, Biswajit Maity, Katja Ruud, 12 November 2026.

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Unisys is a global technology solutions company that powers breakthroughs for the world's leading organizations. Our solutions – cloud, AI, digital workplace, applications and enterprise

computing – help our clients challenge the status quo and unlock their full potential. To learn how we have been helping clients push what's possible for more than 150 years, visit unisys.com and follow us on LinkedIn.

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