# News Release

## Unisys Named a Global Leader in 2026 ISG Provider Lens® Agentic AI Development and Deployment Services Report

*Company advances from Market Challenger to Leader in the new Midsize providers quadrant*

**BLUE BELL, Pa., Nov. 12, 2026** – Unisys (NYSE: UIS) has been named a Leader in the 2026 ISG Provider Lens® Agentic AI Development and Deployment Services Report by Information Service Group (ISG), in the Midsize providers quadrant. This milestone underscores the strength of the company's AI services portfolio, enterprise agentic AI capabilities and commitment to scalability and governance.

"As organizations work to separate AI hype from real business impact, they're looking for partners that can help them operationalize agentic AI with confidence," said Chris Bennett, vice president, Global AI Practice, Unisys. "We're proud that this recognition reflects our proven ability to deliver agentic AI solutions that generate measurable outcomes while meeting enterprise requirements for security, governance and scale."

ISG defines Leaders as providers with a comprehensive portfolio of products and services, a strong market presence and competitive strategies that position them to win business.

Key strengths cited in the report include:

- **Scoped agent engineering:** Unisys designs agents around discrete operational responsibilities with governed handoffs across analysis, validation, and reporting

Confidential - Not for Public Consumption or Distribution

functions, supporting greater control and accountability throughout agent-driven workflows.

- **Operations-native orchestration:** Unisys connects agentic AI capabilities with IT service management, observability, infrastructure and application management platforms, enabling controlled execution across enterprise systems.
- **Human-digital labor model:** Unisys combines autonomous agent execution with human oversight, enabling agents to perform bounded analysis, remediation and workflow activities while reserving critical decision-making for human experts.
- **Enterprise-ready governance and scalability:** Unisys deploys agentic AI with governance, security and operational controls designed to support responsible adoption across complex enterprise environments.
- **Strong client experience:** Unisys earned a client experience score of 90.11 in ISG's Star of Excellence program, compared with an industry average of 84.74, placing it among the top three providers globally.

"Unisys operationalizes agentic AI as governed digital labor within enterprise technology services, combining scoped agent responsibilities, orchestration, human controls and systems integration to move AI from recommendations toward governed action," said Gowtham Kumar Sampath, principal analyst, ISG.

Learn more about the 2026 ISG Provider Lens® Agentic AI Development and Deployment Services report.

For additional insights on how organizations are integrating agentic AI into their environments, explore the global "Unisys AI & Cloud Insights Report 2026: The Benchmarks, the Gaps, and What to Do Next."

**About Unisys**

Unisys is a global technology solutions company that powers breakthroughs for the world's leading organizations. Our solutions – cloud, AI, digital workplace, applications and enterprise computing – help our clients challenge the status quo and unlock their full potential. To learn how we have been helping clients push what's possible for more than 150 years, visit unisys.com and follow us on LinkedIn.

Contact:

Heather Gries, Unisys

heather.gries@unisys.com

###

RELEASE NO.: 1112/10082

Unisys and other Unisys products and services mentioned herein, as well as their respective logos, are trademarks or registered trademarks of Unisys Corporation. Any other brand or product referenced herein is acknowledged to be a trademark or registered trademark of its respective holder.

UIS-C