

News Release



Unisys and Cushman & Wakefield Named Paragon Champions for Excellence at 2026 ISG Paragon Awards™

Cloud migration and AI-powered service desk deliver more than \$35 million in five-year savings to the client

BLUE BELL, Pa., Oct. 29, 2026 – [Unisys](#) (NYSE: UIS) and client [Cushman & Wakefield](#), a global commercial real estate services leader, have been named Paragon Champions in the Excellence category of the [2026 ISG Paragon Awards™](#). Presented by global AI-centered technology research and advisory firm [Information Services Group \(ISG\)](#), the award recognized the organizations for Outstanding Business Impact.

With Unisys as a strategic partner, Cushman & Wakefield migrated four on-premises data centers to Microsoft Azure and deployed AI-powered service desk solutions, transforming operations for more than 52,000 employees across nearly 60 countries. The collaboration delivered 99.99% infrastructure availability, a 73% drop in major incidents, a 40% reduction in time to resolution, a 13% rise in automated resolutions, and more than \$35 million in five-year savings.

"This award reflects what's possible when a client and provider work as one team," said Chris Arrasmith, chief operating officer of Unisys. "Together with Cushman & Wakefield, we've built a secure cloud foundation and an AI-powered service that grows with the business, and we're proud that ISG recognized the measurable results they deliver."

Today, Unisys [supports](#) Cushman & Wakefield across infrastructure, workplace, security and program management areas. Services include a 24/7/365 AI-powered Agentic Service Desk, Unisys Enterprise Service Management on the ServiceNow AI Platform. Unisys also provided 24/7 security operations center monitoring and has cleaned up more than 100,000 unused resources to tighten security and control costs.

“Our partnership with Unisys has been about far more than technology modernization,” said Simon Springett, chief technology officer, Cushman & Wakefield. “A shared focus on delivering meaningful business outcomes has helped us fundamentally strengthen the digital foundation of Cushman & Wakefield through our cloud transformation and enhanced cybersecurity capabilities. These efforts have helped create a more resilient, agile and innovative global business. The progress we've achieved together has created a strong platform for future growth, and we're excited to build on that momentum by leveraging AI, automation, analytics and cloud technologies to deliver even greater outcomes for our clients and colleagues.”

The Excellence category honors service providers that deliver exceptional client outcomes, innovative solutions and strong partnership value. This is the first year Unisys has won a Paragon Award in the Excellence category; previously, the company won in the Impact, Workplace of the Future, Transformation and Innovation categories.

Learn [more](#) about the 2026 ISG Paragon Awards™.

About Unisys

Unisys is a global technology solutions company that powers breakthroughs for the world's leading organizations. Our solutions – cloud, AI, digital workplace, applications and enterprise computing – help our clients challenge the status quo and unlock their full potential. To learn how we have been helping clients push what's possible for more than 150 years, visit [unisys.com](https://www.unisys.com) and follow us on [LinkedIn](#).

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