

Promoting Healthy Communities Across the United States



The Business Challenge.

Lead the transformation of health care to achieve optimal health and well-being for individuals and communities.

The Solution.

Digital Workplace Services, including service support and workspace services for 150,000+ employees and devices, including desktops, laptops and mobile devices, across the United States; implemented ServiceNow®, a scalable cloud-based service management portal, with live agent chat options and dashboards.

Results and Benefits.

- Improved doctor and patient experience by enabling efficiency of hospital and clinic staff
- Enabled enhanced 'Tele Health' and remote worker support
- Increased the speed of health care workers to administer care via direct support and self-service



For more information visit www.unisys.com

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