

## Enabling a Smarter Future Through Innovative Personal Technology Devices



### **The Business Challenge.**

Create a premier brand reputation as a provider of devices and services that connects businesses and consumers.

### **The Solution.**

Unisys Digital Workplace Services, including field engineering services (supporting 20,000+ requests annually) for their tiered service options for customers primarily across enterprise and education market across the APAC region.

### **Results and Benefits.**

- Gained an extensive distribution footprint of technicians, while maintaining expected high levels of excellence in service for schools, businesses and home offices
- Enhanced customer productivity, and improved resolution rates
- Positioned for growth into new markets

“Unisys is a trusted partner, supporting our Standard and Premier on-site service solutions in the APAC market. We have built a relationship based on strong performance delivery. Our customers receive an excellent service experience. We are working with Unisys to further evolve our field service differentiation.”

**Executive Director  
Asia Pacific**



For more information visit [www.unisys.com](http://www.unisys.com)

© 2020 Unisys Corporation. All rights reserved.

Unisys and other Unisys product and service names mentioned herein, as well as their respective logos, are trademarks or registered trademarks of Unisys Corporation. All other trademarks referenced herein are the property of their respective owners.