

Driving Higher Levels of Engagement and Satisfaction for More Than 40 Million Citizens



The Business Challenge.

Address growing citizen expectations to engage with local government agencies in much the same way they interact with online businesses – accessible, interactive and instantaneous.

The Solution.

Unisys deployed ClearPath Forward® servers and Dell EMC Storage/Sun (STK) Tape Libraries, to consolidate citizen services (from local agencies) such as vehicle registration, driving license, national identification card, labor card, and unemployment insurance, onto a single online platform – ClearPath Forward ePortal.

Results and Benefits.

- Improved citizen satisfaction with faster service resolution; responding consistently to approximately 60,000 citizen requests (approximately 2.5 million transactions) a day
- Streamlined information sharing between agencies for all citizen interactions



For more information visit www.unisys.com

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