

## Providing Quick, Reliable Print Services to Thousands of Customers Across North America



### **The Business Challenge.**

Deliver simple, fast and reliable managed print services to help its Fortune 500 customers reduce cost and increase efficiency.

### **The Solution.**

Unisys Digital Workplace Services, including Field Engineering Services with customized SLA commitment to complement the company's monitoring, managing and diagnostic services.

### **Results and Benefits.**

- Increased customer satisfaction by upgrading "next day" to "same day" service coverage (from 24 hours previously to within hours)
- Gained ability to consistently achieve their customers' service level agreements (SLAs)



For more information visit [www.unisys.com](http://www.unisys.com)

© 2019 Unisys Corporation. All rights reserved.

Unisys and other Unisys product and service names mentioned herein, as well as their respective logos, are trademarks or registered trademarks of Unisys Corporation. All other trademarks referenced herein are the property of their respective owners.