

## Providing Faster, More Reliable Banking Services to Customers Throughout Northwest Iowa



### **The Business Challenge.**

Improve service to customers through faster, more reliable and always available online and mobile banking.

### **The Solution.**

“ClearPath® Financial Server” software for FS Series, ClearPath Forward® advisory, automation, integration, and platform implementation services to combine all existing solutions, unify management and backup recovery processes, and provide assistance with virtualization; Premier® solution from Fiserv as the core banking application.

### **Results and Benefits.**

- Reduced update times from 30 minutes to under ~6 minutes
- Achieved close to 100% uptime with reduced operational costs
- Improved backup, replication and environmental management using a common virtual toolset

“Unisys worked with us to bring our vision of a unified processing environment to life, using an industry-standard hypervisor. The ClearPath Forward architecture gives us the power of ClearPath with the flexibility and advanced features of a 100% virtualized environment. Our partnership is one of innovation that cost-effectively optimizes service to customers.”

**Christopher Stein**  
**Vice President of Technology**  
**United Community Bank**



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