

Connecting Customers to Opportunities Throughout Mexico



The Business Challenge.

Maintain and grow market share as one of the largest financial and banking groups in Mexico.

The Solution.

Unisys Digital Workplace Services, including maintenance and support services through three on-site Tech Cafés and field engineering services for 16,000+ employees, as well as ATM support.

Results and Benefits.

- Enhanced customer service experience by improving employee productivity
- Achieved high employee satisfaction levels by modernizing and personalizing support

“Unisys enables us to provide continuous, comprehensive support for our employees and better serve our customers, even during the COVID-19 crisis. This has resulted in customer trust and increased momentum of growth both in market position and new business.”

Jorge Mancilla
ITO Help and Support Sub-Director
HSBC México



For more information visit www.unisys.com

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