

Enhancing the Traveling Experience and Safety of Airline Passengers



The Business Challenge.

Ensure passengers and baggage travel together to comply with Aviation Security Act's "Triple A" regulations; for BARA, this involves 40+ international airlines operating in Australia from seven airports at Sydney, Melbourne, Brisbane, Cairns, Perth, Adelaide and the Gold Coast.

The Solution.

Cloud-based advanced Baggage Reconciliation System (BRS) including managed services, network infrastructure, security architecture, handheld scanners, staff training and 24/7 help desk support; 3G and 4G scanning; Unisys Messaging to provide connectivity to all airlines.

Results and Benefits.

- Improved security and operational efficiency without impeding passenger flow
- Reduced cost and streamlined passenger service with measurable reductions in lost and mishandled bags
- Increased operational flexibility and IT scalability with the ability to handle increased volumes
- Enabled real-time visibility and therefore greater efficiency into baggage outcomes (lost bags)
- Ensured continued compliance with the Government's Office of Transport Security regulations

"It is inevitable that aviation will continue to change. With Unisys as our partner, we are confident in our ongoing ability to embrace technology that will provide the safest traveling experience."

Barry Abrams
Executive Director
Board of Airline Representatives
Australia



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