

Driving the Efficiency of Businesses and Governments Around the Globe



The Business Challenge.

Enable enterprise customers around the world to achieve their business goals by providing continuous, consistent IT-related services.

The Solution.

Unisys Digital Workplace Field Engineering Services for ~48,000 network devices across 60+ countries; including break/fix, IMAC, projects, portfolio management.

Results and Benefits.

- Gained a consistent, global support model
- Achieved the ability to provide support in additional countries and locations where they do not have a presence
- Enabled continuous high levels of customer satisfaction

“Unisys has been complementing our services since 1999, enabling us to provide consistent, cost-effective support to our enterprise customers 24x7. Additionally, they have given us the ability to be more competitive by widening the reach of our services.”

Edward Bownass
Director, Global Field Service



For more information visit www.unisys.com

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