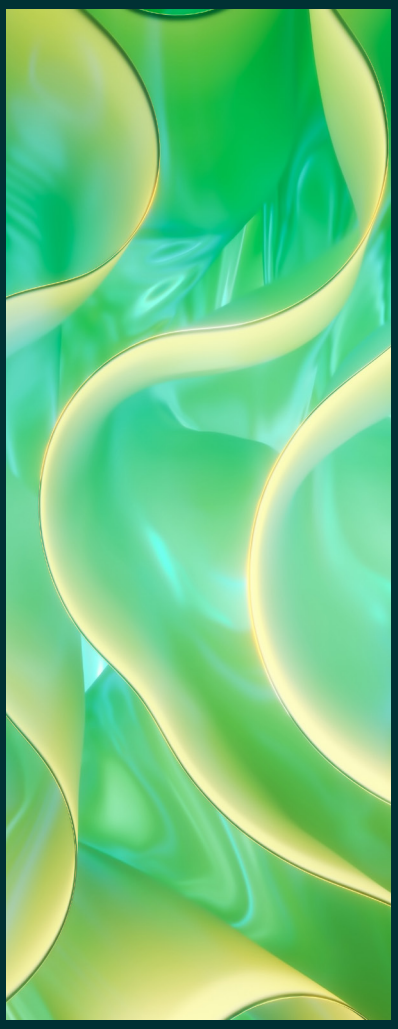
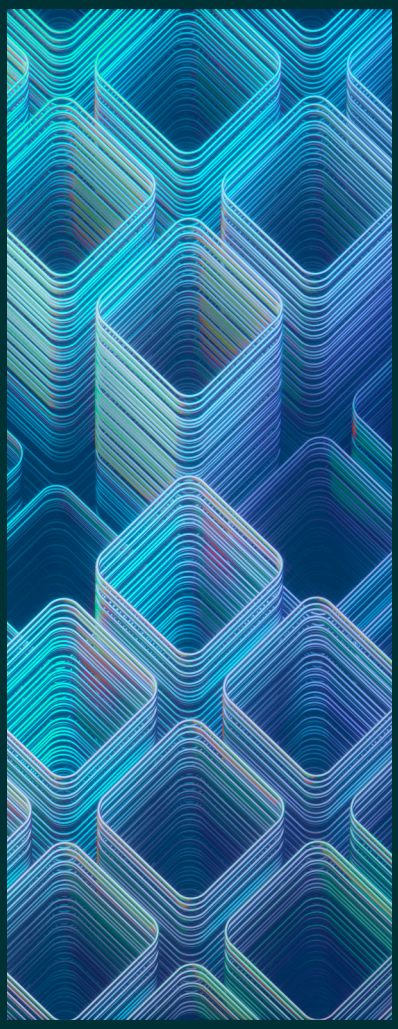
unisys

More agency over your mission

How Unisys helps public sector agencies modernize operations, protect what matters, and deliver services people trust









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The pressure points shaping government IT

Government runs on trust: the confidence that services will work, records will hold, and sensitive data will stay protected. That trust now depends on the technology behind it. AI, cloud platforms, and connected services need to work together to improve service delivery, strengthen resilience, and free your teams for the work that carries your mission forward.

Good technology gets you started. The right partner determines how far it takes you.

What's driving change across public services

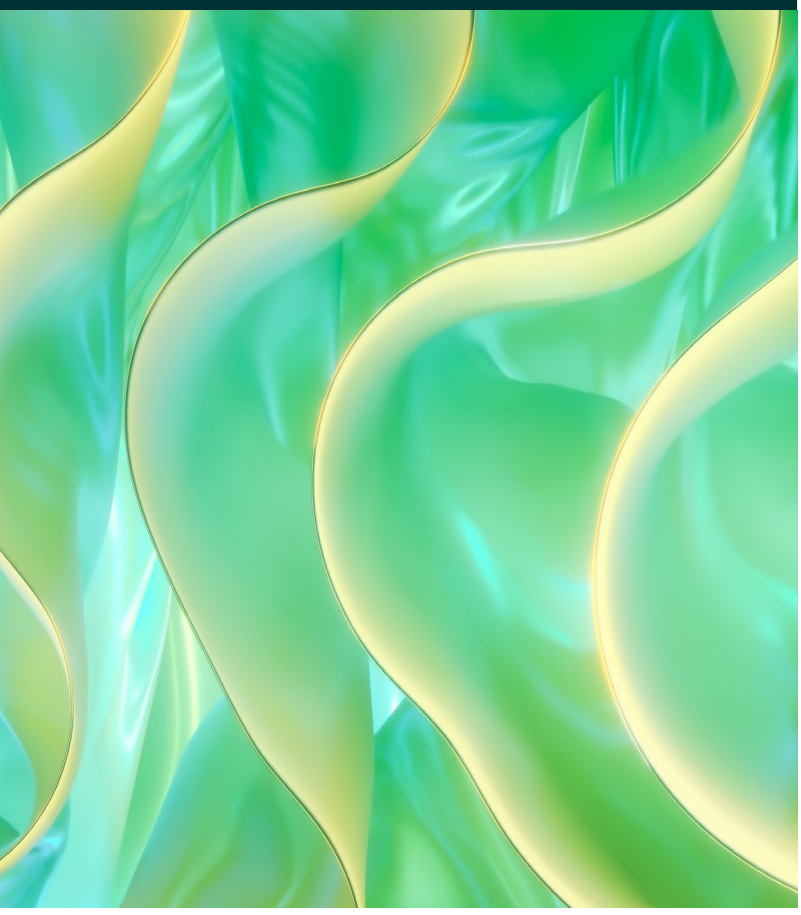
Agencies are under pressure to move faster. Constituents expect a benefits portal to work as smoothly as their banking app, while CIOs balance aging systems, tight budgets, workforce competition, and compliance that leaves no room for error. The IT foundation you build now decides how quickly your agency can move next.

Unisys helps agencies push through these pressures with cloud, digital workplace, and cybersecurity solutions built to deliver results at the scale government demands.

Advance your agency's mission through AI-driven insight, secure infrastructure, and digital workplace solutions that keep your workforce productive and constituent services running.

Where public sector leaders should focus right now

These five priorities move together, so progress on one strengthens the rest. Each calls for focused investment and a clear view of where technology delivers the most value.



01 Process and technology modernization

Some, or all, of your agency is likely running on infrastructure designed for a different era. Modernizing means reducing technical debt, integrating legacy platforms, and building a foundation flexible enough to grow all while essential services stay online.

02 Digital experience and constituent trust

People expect government services to be as accessible as consumer apps. Meeting that expectation calls for intuitive, secure interactions that protect sensitive information and earn confidence with every use.

03 AI and intelligent operations

Public service organizations generate enormous amounts of data. AI and analytics can surface patterns, speed decisions, and automate routine work, helping deliver the measurable outcomes and ethical standards the public sector requires.

04 Workforce productivity and support

Your teams need reliable technology and responsive support across every department, office, shift, and remote site. That means modern devices, consistent support, and digital workplace tools that keep people focused on serving constituents.

05 Cybersecurity and compliance

Public sector agencies hold some of the most sensitive data anywhere, which makes them constant targets. Protecting it requires security that scales across sites and systems, maintains compliance, and adapts as threats evolve.

01

Process and technology modernization



The opportunity to build a stronger foundation has never been greater. Modern platforms, cloud-ready infrastructure, and integrated applications give agencies the flexibility to move faster, launch new services, and deliver more value to the constituents they serve.

Unisys helps you get there on your terms. We assess your current environment, prioritize the highest-impact opportunities, and deliver a modernization approach that builds momentum while the services your agency provides keep running. We protect your existing technology investments at every step, so progress never comes at the cost of continuity.

The possibilities for your mission

- Lower operating costs and increased efficiencies
- A flexible IT foundation ready to support what comes next
- Reduced technical debt and fewer operational bottlenecks
- Modernization delivered at a pace that fits your agency

Unisys solutions and expertise

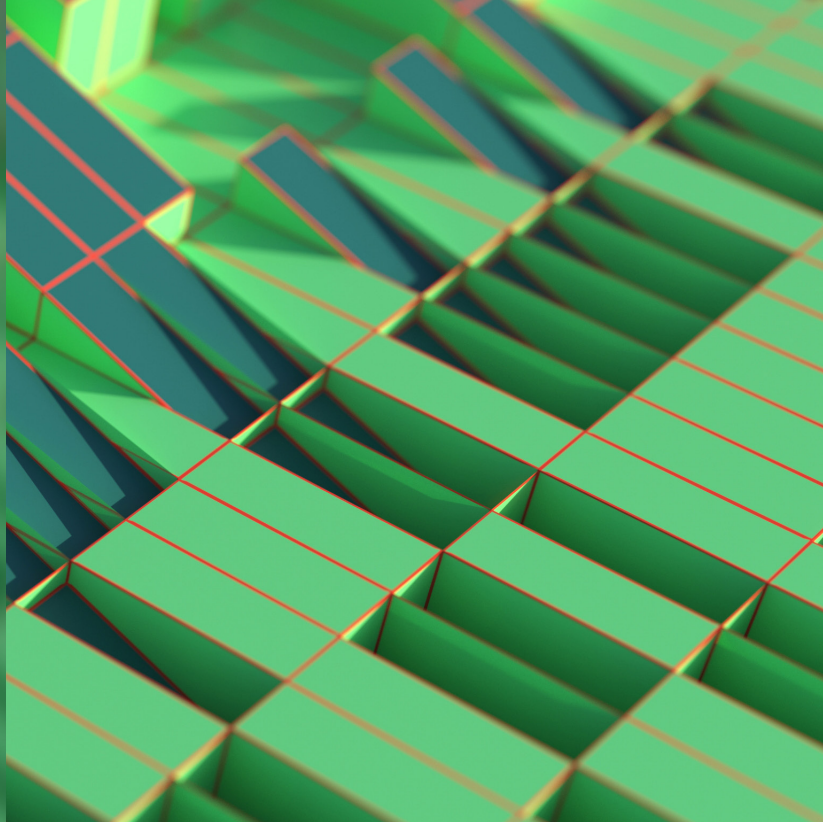
- Application transformation and integration
- Cloud migration and modernization
- Cloud cost optimization and management
- Infrastructure modernization and optimization
- Process automation and workflow enhancement

Job Service North Dakota

Unisys helped the agency modernize its mission-critical applications while essential services stayed online. The work increased processing speed by 300%, cut recovery time from weeks to minutes, and lowered maintenance costs, all with secure, reliable service delivery throughout.

02

Digital experience and constituent trust



Every interaction is a chance to build public confidence, delivered through accessible digital services that protect sensitive information and make access effortless.

Unisys designs intuitive service portals that bring multiple services into one coherent, secure experience. Grounded in user-centered design and strict compliance measures, our solutions speed up processing times, widen accessibility, and protect every transaction, building stronger public trust with each interaction.

The possibilities for your mission

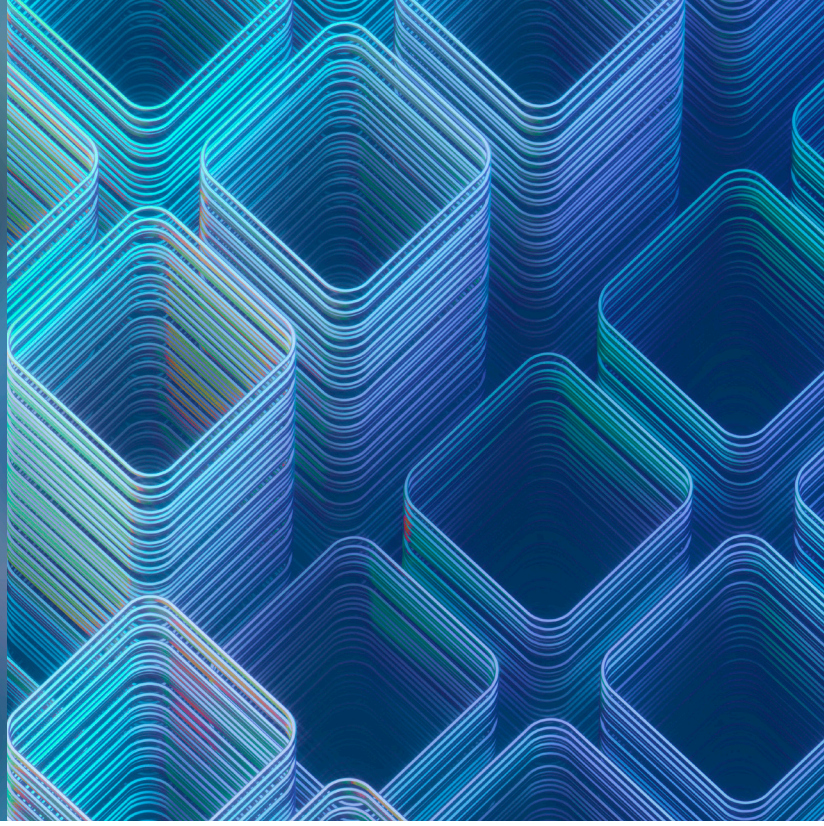
- Faster, easier constituent access to the services they need
- Higher employee and public satisfaction through accessible, reliable digital experiences
- Stronger public trust built on consistent, secure delivery
- Multiple services unified into one coherent experience

Unisys solutions and expertise

- Digital service portal development
- Identity and access management
- Multi-channel service delivery
- Secure transaction processing
- Digital document management
- Accessibility compliance
- User experience optimization

Philippine Statistics Authority

Unisys helped the Philippine Statistics Authority digitize 160 million civil registry records and put secure document management in place. What used to take 7 to 10 days now takes 30 minutes, driving an 86% rise in citizen satisfaction through better accessibility and service delivery.



03

AI and intelligent operations

Your agency already has the data it needs. The next step is turning that data into decisions you can trust, backed by governed data and clear oversight.

Unisys applies AI to improve service delivery and lighten administrative work across your operations. Our solutions pair human expertise with AI guidance to support policy development and program management, with governance and efficiency built into the technology from the start. Agencies can put AI to work at scale while protecting privacy and keeping every decision evidence-based.

The possibilities for your mission

- Better decisions grounded in evidence
- Automation of routine work so staff can focus on higher-value tasks
- Measurable outcomes delivered within clear ethical guardrails
- Greater value from the data your agency already collects

Unisys solutions and expertise

- AI for operational efficiency and service delivery
- AI-powered decision support systems
- Intelligent process automation and workflow optimization
- Predictive analytics and data-driven insights
- Machine learning for pattern recognition
- Responsible AI frameworks and governance
- AI-powered service desk and virtual agents

AI-powered permit processing

A major U.S. city worked with Unisys to bring AI to permit processing. The solution reads application patterns to automate routine approvals and flag complex cases for review, reducing processing time by 60% while maintaining compliance and accuracy standards.

04

Workforce productivity and support



The right technology and support pay off immediately. Productivity climbs, issues resolve faster, and people stay focused on serving constituents across district offices, remote sites, and from home.

Unisys helps agencies build flexible work environments that attract and keep skilled people. We deliver modern device management, collaboration tools, and digital support that make secure remote work practical, and we minimize downtime during device refreshes so teams keep the access they need. Technology is an important consideration when it comes to employee retention, so our 'device lifecycle management solutions and agentic service desk capabilities equip your people with the latest tools, freeing them to focus on higher-value work rather than routine tasks.

The possibilities for your mission

- Consistent IT support across every office, shift, and remote site
- Quicker issue resolution and more productive teams
- Modern tools that help attract and retain skilled talent
- Secure remote and hybrid work at scale

Unisys solutions and expertise

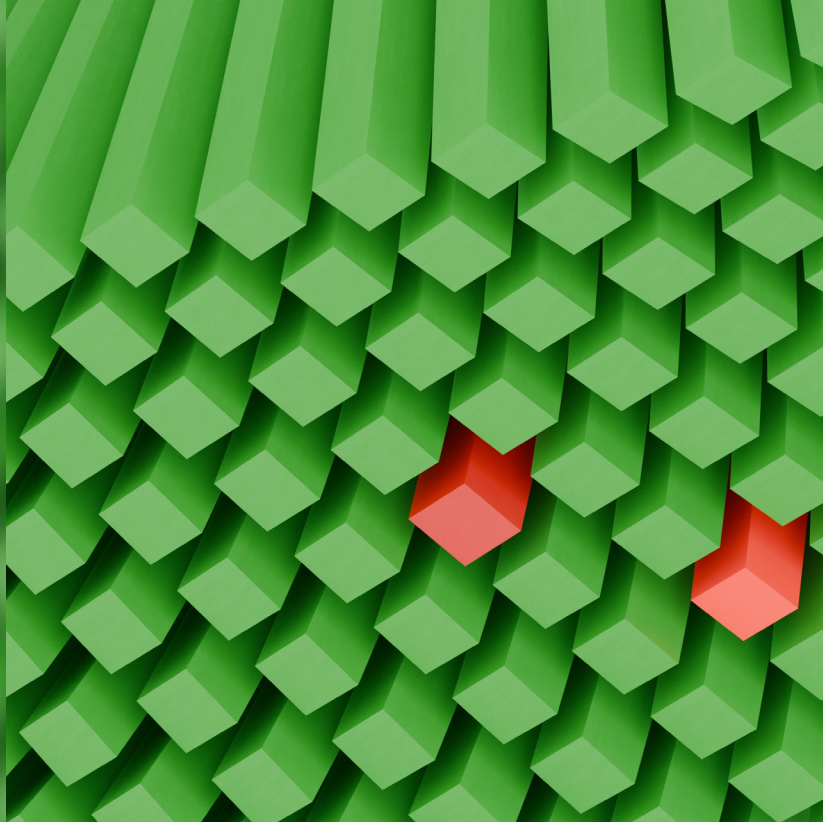
- AI-powered service desk and virtual agents
- Device lifecycle management
- Field services and support
- Digital collaboration and productivity tools
- Remote work enablement and security
- Digital training and support systems
- Workforce analytics and insights

State government agency

A government organization worked with Unisys to modernize digital services against rising constituent expectations using an Agile approach and SaaS solutions to open secure new access channels with strong security and compliance built in. The result: support for 13,000 registered and anonymous users, close to 2 million queries a month, and more than $50 million in annual revenue collected through the new online services.

05

Cybersecurity and compliance



Government agencies hold vast amounts of sensitive data, which keeps them squarely in attackers' sights as threats become more automated, identity-driven, and AI-enabled. You can't stop every threat, but you can control how fast you verify, detect, respond, and recover and whether essential services stay up while you do.

Unisys helps agencies build security into the foundation, designing for resilience so you can protect critical systems and private data across cloud and on-premises environments with confidence. Continuous monitoring, identity-aware protection, and proactive risk management strengthen your security posture, help maintain regulatory compliance, and preserve the open access that government operations depend on.

The possibilities for your mission

- Continuous protection across distributed sites and systems
- Rapid threat detection, response, and recovery
- Consistent regulatory compliance as requirements shift
- Public trust preserved with open access to services

Unisys solutions and expertise

- Continuous threat exposure management
- Managed detection and response
- Identity and access management
- Data protection and compliance
- Cyber recovery services
- Security managed services

Large government agency

Unisys helped a government agency rebuild its security infrastructure to protect sensitive biometric data across 150 locations nationwide. The environment now processes 100,000 transactions a day and supports protected data sharing among agencies, with integrated cybersecurity, identity management, and 24/7 incident response.

Serious about the public sector. Serious about results.

Public sector organizations demand a technology partner with the depth, scale, and commitment to deliver consistently across every agency, every system, and every constituent. Here's what sets us apart.

Recognized public sector leadership

Independent analysts continue to recognize Unisys as a leader in public sector technology and services. ISG named Unisys a Leader for U.S. Public Sector consulting and transformation in its 2025 Multi Public Cloud Services report and for U.S. Public Sector collaboration and AI-augmented workforce services in its 2026 ISG Provider Lens Future of Work Services report.

Public sector expertise

We understand and build solutions for the realities of agency operations: legacy systems running essential services, strict compliance, constituent expectations, and workforce competition.

Security built in from the start

Unisys designs security into every solution from day one, across every environment we manage. Endpoint protection, identity management, and cyber recovery work together so you can strengthen resilience with confidence.

A partner ecosystem that extends what's possible

Unisys works alongside the technology partners you already trust, bringing best-in-class platforms together with our expertise to deliver integrated solutions that go further.

Champions in collaboration

aws Google Microsoft

Outcome-driven managed services

We don't implement and move on. Our managed services model is built for continuous improvement, measurable results, and a partnership that strengthens over time.

Governed AI and intelligent operations

Unisys helps agencies apply AI where it can improve outcomes without adding risk they can't manage. Powered by Unisys Intelligence Accelerator, our cloud, applications, data, and cybersecurity solutions bring together data foundations, responsible AI practices, and automation expertise. The result: intelligent workflows agencies can scale with the oversight, security, and transparency public service requires.

Let's talk about what's next for your mission

Your priorities are unique. Unisys is ready to help you act on them. Let's start a conversation about where your greatest opportunities lie and how we can help you move forward.

Visit unisys.com or contact us to take the next step.

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