



2019 Unisys Security Index™ MALAYSIA

The 2019 Unisys Security Index surveyed more than 1,000 consumers in Malaysia, as part of an international study of more than 13,000 people across 13 countries, to gauge the public's concern about various security issues and how they change over time.



5TH Malaysia recorded the fifth-highest overall level of security concern of the 13 countries surveyed and is 36 points above the global average

TOP 3 concerns *all relate to data security*



88%

are seriously concerned about **bankcard fraud**



87%

are seriously concerned about **identity theft**



78%

are seriously concerned about **hacking or viruses**

Physical vs Cyber *When attending large events, Malaysians are more concerned about data theft than a physical attack*

82%



are seriously concerned about **theft of credit card data** when using public Wi-Fi



79%

are seriously concerned about **personal data theft** from a mobile device when using public Wi-Fi

75%

are seriously concerned about a **criminal attack**



Consumers take action

46%

suffered a data breach in the last year



32% stopped dealing with the organisation e.g close account



30% pursued legal action



25% publicly exposed the issue via social media Damaging reputation

Data sharing *Support for sharing personal information*

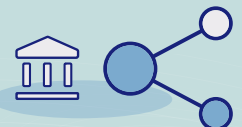
75%

Support **Police sharing information** with other law enforcement agencies internationally to solve a crime



67%

Support a **government administered proof of identity** so they can access commercial services such as banking



Only 25%

Support **banks sharing their data** with other financial service providers

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