

# Simplify data center management with unified visibility, monitoring and automation

Unisys Data Center Managed Services



## Highlights

### Solution:

Centralized management and control through a single digital service management platform

Automated, AI-led operations for improved availability, better performance and operational efficiencies

Consolidated real-time monitoring and reporting

Capacity planning and management

Predictive uptime and performance management

### Platforms:

Mainframe, Windows, UNIX, Linux, VMware and all other major data center hardware and software platforms

Data center and private cloud integration

Data center management has become increasingly challenging. You struggle with unplanned service outages, disparate monitoring solutions and an inability to hire and train staff fast enough to keep up with these demands.

Service outages and the time to restore them are among the most visible and costly problems data centers encounter. Many can be directly tied to a lack of integrated monitoring tools. Additionally, incomplete mapping of constantly changing business services hampers system visibility.

IT operations management has evolved to address these challenges, using AIOps to improve virtually every aspect of data center management. It can dramatically reduce outages, provide automated service delivery and consolidate monitoring and response in one unified service.

## Transform your data center



Track and analyze your data center in real time to make well-informed decisions and take appropriate actions immediately to optimize performance.

Unisys Data Center Managed Services combines essential capabilities to guide you through every stage of digital transformation. This includes planning, integration, security, operations and management. With a centralized digital service management platform, you benefit from automated, AI-driven operations. This approach enhances availability and performance, leading to increased efficiency across your services.

## How you benefit

**An integrated approach:** First you gain a dynamic, centralized configuration management database that is integrated with a full discovery of infrastructure and business services. You'll be alerted to any service issues across the entire data center so you can respond in real time. Using AIOps, many previously manual remediations can be automated. Our centralized management provides you with a single-point view across all IT services and operations.

**Continual maturity improvements:** As your business transforms, your services dynamically adjust and align with your objectives. You gain the right focus for the right service, resulting in a positive user experience that will continually improve. This enables you to take on new initiatives with no need to restructure your operations.

**Proven transition methodology:** You'll benefit from detailed transition plans with clearly defined deliverables and expectations. All services align with ITSM and Project Management Institute standards, now and in the future.

**Real, measurable value:** All aspects of your infrastructure management are unified to become a single productivity-enhancing source of actionable information. You will reduce downtime and manual intervention, streamline monitoring and experience true automation using a dynamic, single-view and machine learning environment to maximize availability, reliability and performance. This translates into demonstrable cost savings.



## Rely on trusted expertise

Count on an AIOps-driven, unified management system backed by a world-class team of experts that has earned Unisys an over 90% renewal rate.

## Why Unisys?

Your data center management journey is one we know well. Unisys has a long heritage of focusing on large-scale, high-availability, high-transaction-volume and secure solutions to provide end-to-end IT services—from mainframe to cloud—for clients around the world.

With certified personnel in 110 countries, we have the global resources and talent to manage even the most complex data center environments. Each service engagement is custom tailored to your specific requirements. We provide services to assess, plan and model any transformation project.

To explore how Unisys Data Center Managed Services can help you modernize and transform your current data center, visit us [online](#) or [contact us](#) today.



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